

## **Public Services Discussion Group**

ALA Annual

June 22, 2019 10:30am-11:30am

Washington Hilton, 1919 Connecticut Avenue NW (Van Ness Room)

Co-Chairs: Sara Logue and Isabel Planton

### Agenda

- I. Introductions
- II. Topic for Discussion:
  - a. Library renovation projects. Many special collections libraries are currently undergoing or preparing for major building renovations. In some cases the timeline for renovation is clear and widely published. In other cases, this information has not been determined yet but questions are already arising from patrons about access to materials for research and/or class sessions during the renovation period. How should public services staff prepare the public for major disruptions to library service? Or, how can staff best maintain current levels of service while operating out of a temporary work space? How can staff best cope with the stress of moving and disruption? Discussion may include questions from those who are preparing for a renovation and advice from those who are currently undergoing or have recently completed a renovation.