

International Leads

A Publication of the International Relations Round Table of the American Library Association

Volume 21

June 2007

Number 2

Sister libraries collaborate across borders

By Heleni Pedersoli and Patricia Herron

At the 2005 ALA Annual Conference, the Association of College Research Libraries (ACRL) Board of Directors endorsed a declaration encouraging institutions to explore sister library partnerships and to build relationships with libraries in other cultures that can help us learn how to understand and better serve our own communities. Camila Alire, then ACRL president, made sister libraries one of the special projects of her tenure. The board charged the ACRL International Relations Committee (IRC) with raising awareness within the ACRL community of the benefits of working with sister libraries.

To further the cross-border agreement ACRL signed with the National Council of Higher Education Libraries of Mexico (CONPAB-IES) in 2003. The initial focus of the agreement was to find U.S. libraries to partner with Mexican libraries.

The partnership and collaboration with the Tecnológico de Monterrey began when a group of UM librarians decided to use their own professional development funds to develop a mini-conference in Monterrey in April 2005. Two days were well spent meeting the Tec counterparts and presenting papers on user education topics.

Librarians at the University of Maryland have embraced the opportunity to collaborate with their colleagues in Mexico, thus taking advantage of the ACRL seed grant



Librarians from both the University of Maryland and the Tecnológico de Monterrey introduce their partnership at Maryland's McKeldin Library in April 2006.

awarded in 2006 to the University of Maryland and Tecnológico de Monterrey to continue building the partnership and exchanging ideas and personnel.

In April 2006, the UM Libraries hosted an important conference on library user education, LOEX (Library Orientation Exchange), and the UM librarians invited the librarians from the Tec to travel to Maryland to attend the conference, visit the campus and its libraries, and formally introduce the partnership to the library faculty at

Maryland. Two of the librarians from the Tec received funding and were able to make the trip: Cecilia Barragán, who was then coordinator of user education at the library of the main campus of the Tecnológico de Monterrey, and Eloísa Puente, who is a business information specialist and the manager of the EGADE Library. (EGADE is the Tec's Graduate Business School.)

The Tec librarians and the Sister Libraries program were introduced at a

[Continued on Page 8](#)

Bogle-Pratt travel fund award to send L.A. librarian to China

Dora T. Ho is this year's recipient of the American Library Association (ALA) International Relations Committee's Bogle-Pratt International Library Travel Fund.

The Bogle Memorial Fund and the Pratt Institute School of Information and Library

Science will provide a \$1,000 cash award for Dora Ho to attend her first international conference in China.

The award is in recognition of Sarah Comly Norris Bogle, a prominent U.S. librarian who made notable contributions in international library service.

Dora T. Ho is a program specialist and a young adult librarian at the Los Angeles Public Library. Ho is planning to attend the Library Society of China Annual Conference in July 2007. "As the incoming president of the Chinese American Librarians Association, it will be my privilege and honor to represent the association in attending the conference," said Ho. "At the



Dora T. Ho

same time, I am prepared to share my library experiences and to learn from my colleagues in China about their current library concerns and issues. This cultural and information exchange will indeed be valuable and illuminating for me."

Ho will be recognized during the International Relations Round Table Chair's Program on Monday, June 25, 2007, at the ALA Annual Conference in Washington.

"Ms. Ho is the president-elect of the Chinese American Library Association (CALA), and a Councilor of the American Library Association (ALA). By attending the Conference of the Library Society of China, Ho has a real opportunity to develop a significant relationship between librarians in China and librarians in the United States. This has a potential for a long term cultural exchange," said Mary Biblo, chair of the IRC-Bogle Pratt Award.

Grants to aid libraries in developing nations

The Elsevier Foundation has announced a call for grant proposals under its Innovative Libraries in Developing Countries Program.

The Foundation will provide grants to libraries in the developing countries and their supporting organizations for programs to enhance libraries' capacity in the fields of science, technology and medicine — through library training and education; library infrastructure, technology or information services; and digitization and preservation of information. The Foundation especially encourages proposals that support partnerships between libraries in the developing countries and institutions in the developed countries.

Proposals must be submitted by October 1, 2007, and will be awarded at the end of the 2007 calendar year.

The Elsevier Foundation is founded and funded by Elsevier, the publisher of scientific, technical, and medical information products and services.

For more information and requirements for submitting a proposal or letter of inquiry, please visit www.elsevierfoundation.org or contact:

The Elsevier Foundation
360 Park Avenue South
New York, NY 10010-1710, USA
telephone: 212-633-3900
facsimile: 212-633-3965
e-mail: foundation@elsevier.com

IRRT Officers

Chair

Susan M. Schnuer
University of Illinois

Vice Chair/Chair-Elect

Joan S. Weeks
U.S. Library of Congress

Past Chair

Jeannette Pierce
Johns Hopkins University

Secretary/Treasurer

Sha Li Zhang
UNC-Greensboro

Member-at-Large

Sarah C. Beasley
Carnegie Library of Pittsburgh

Member-at-Large

Mary L. Boone
State Library of North Carolina

IRRT Web Site:

<http://www.ala.org/irrt/>

International Leads (ISSN 0892-4546) is published quarterly by the International Relations Round Table of the American Library Association in March, June, September, and December. The first issue was published in 1957. IL contains news about international library activities, the international work of ALA and other organizations, and people and publications in the field. IL is indexed by *Library Literature* and *Library and Information Science Abstracts* (LISA) and is sent free to all members of IRRT (dues \$15); non-ALA members can subscribe for \$12 per year by writing to International Relations Office, American Library Association, 50 E. Huron Street, Chicago, IL 60611. Materials for IL should be sent to *International Leads* Editor, **Heath Martin**, Hunter Library, Western Carolina University, Cullowhee, NC 28723, U.S.A., e-mail: hmartin@wcu.edu

Message from the IRRT Chair

By Susan Schnuer

The Annual Conference is right around the corner. I always feel a sense of excitement about attending IRRT programs and this year, again, we have excellent sessions planned, including the IRRT orientation and, of course, the famous IRRT reception, which will take place this year at LC. Just be sure to purchase your tickets in advance since they will not be sold at the door.

Part of the thrill of being part of IRRT is hearing from our international members about their libraries, programs, and ideas. This year, I asked Mary Adwoa Arkorful, the senior assistant librarian and head of the cataloguing department at the University of Education, Winneba, in Ghana, about her reasons for belonging to ALA and IRRT. I wanted to share her thoughts with you.

Mary replied: "Being an ALA member, I have been exposed to a floodgate of information and knowledge on and about the library profession which is so unique an experience that it is difficult to quantify. I always make sure that I have enough time before logging into the ALA website; the information available to surf through is enormous. I'm very proud to be in Ghana and be a member of an international library professional

association."

When asked about IRRT, she said: "The benefits of being a member of IRRT is that I know what's happening in other parts of the world in librarianship and use that knowledge to solve issues at home. It also brings the world closer to me, regardless of distance."

Finally, I asked Mary what IRRT should do to be of service to its international members. She suggested that IRRT organize online courses that would be free for its members.

The IRRT poster sessions are another great way to get a quick overview of what is happening in other parts of the world. Out of curiosity, I looked at the IRRT poster sessions for 2007 Annual, and they are an interesting mixture. I hope my U.S. colleagues will forgive me if I do not highlight their poster sessions in this note as I want to focus on the ideas that our colleagues from other countries will be discussing.

There are four poster sessions with presenters from Taiwan, three of them give an overview of interesting digital projects and one is an intriguing session on the information behavior of early retired teachers in Taiwan. The two poster sessions from New Zealand both highlight research projects

focused on the Maori, an indigenous group of New Zealand. One of the sessions will review the development of the Indigenous Library Association of New Zealand, Te Roopu Whakahaau. The other will document a project to record the stories of the World War II veterans from the C Company 28 Maori Battalion.

In South Korea, libraries play an active role in solving social problems and the poster session will explain the use of bibliotherapy in libraries in South Korea. Our presenter from India will highlight efforts to preserve rare manuscripts. A librarian from Singapore will share her experience with us on the success of RFID technology in libraries.

Rural China lags far behind the national average in terms of economic growth, education, and library development. The author of this session will present an overview of development trends in libraries in the rural western regions of China. Finally, from Azerbaijan we will hear how ALA mentorship and training has had a positive impact on local librarians.

So from bibliotherapy to digital projects, the IRRT poster session is a wonderful marketplace of innovative and unique projects. Be sure to stop by and shop for some new ideas.

SIG III raffle to benefit international research

The SIG III fundraising raffle for this year's international paper contest is in full swing. The lucky winner will go home with a Dell Inspiron Digital Notebook.

The fundraiser kicked off on April 1 and will conclude in October with a drawing during the 2007 International Reception at the ASIST Annual Meeting in Milwaukee, Wisconsin. Only 250 tickets will be sold, meaning each entrant has an excellent chance of winning.

Tickets are sold on a first-come,

first-served basis. Money raised will promote international research by benefiting the winners of the 2007 international paper contest.

Raffle tickets can be purchased at <http://www.asist.org/SIG/SIGIII/fundraising/fundraising2007>.

The purpose of SIG III is to promote better awareness among ASIST members and information professionals of the importance of international cooperation, facilitate and enhance better communication and interaction among ASIST

members and their foreign colleagues on information issues, develop an international network of digital scholars and experts on digital libraries and information technology in developing countries, and provide a forum for exploring and discussing international information issues and problems.

More information about the paper contest can be found on the SIG III website <http://www.asis.org/SIG/SIGIII/index.htm> - under Paper Contest.

Librarian travels to Bangladesh to facilitate workshop aimed at advancing higher education

By Paula Smith

Driven by a sense of adventure and desire for discovery, I clicked on the “send” button in response to an email requesting a librarian to facilitate a workshop in Bangladesh. The workshop, held May 20-26, 2006, and sponsored by the American Institute of Bangladesh Studies, was part of a larger initiative to assist private and public universities in improving their governance and management practices. Ten participants from public, private, and religious universities, representing various administrative positions, were chosen from a competitive pool of applicants to develop case studies about a critical issue within their academic institutions. At the culmination of the project, these case studies would serve as a focal point for developing policy papers to advance higher education in Bangladesh. A cursory glance at the email was all I needed to decide that this was an opportunity of a lifetime.

Bangladesh is one of the most densely populated countries in the world, slightly smaller than Iowa with a population that is seven times the size of New York. In the past several years, access to education has improved, particularly for girls, and the literacy rate has increased from 45 percent in 2000 to 62 percent currently. The largely agricultural economy, insufficient infrastructure, and precarious weather conditions constrain the economic growth of this crowded country.

The 25-hour journey to Bangladesh was accompanied by the searing heat and complex traffic patterns practiced by its citizens. The ride to our accommodations was nothing short of miraculous given the array of pedestrians and vehicles with horns blaring occupying every part of the road. This visual feast of intricately designed vehicles and all-consuming congestion that makes up the capital city of Dhaka had my full attention.



Facilitators and attendees pose with A.I.B.S. host Dr. Mizanur Rahman Shelley (seated second from left) and guest speakers at the Building Administrative Capacity in Bangladesh Institutions of Higher Education workshop.

“Libraries: For an Enlightened Society”

The academic project was conceived by Dr. Syedur Rahman, associate professor of education at Pennsylvania State University, and Dr. Charles Kennedy, professor of political science at Wake Forest University. They enlisted Dr. Michael Gilbert, assistant vice president for campus student services at Pennsylvania State University; Dr. Leonard Pollack, manager, Human Resource Development Center, Pennsylvania State University; and myself to help facilitate the workshop. Although loosely defined, my task was to discuss Penn State libraries and address policy and practical requirements for a faculty- and/or student-centered library.

The workshop opening was met with a fanfare of politicians, higher education administrators and the news media. This presented an opportunity to meet and greet stakeholders and interested parties, as well as converse

about the state of libraries in Bangladesh.

Earlier, I had read an article, “Libraries: For an Enlightened Society,” in the local newspaper. I was duly impressed that the first newspaper I had a moment to read had a pull-out section on Bangladesh libraries. It stated, “Bangladesh has many libraries but little funding to maintain them.”¹ It indicated that there are over 2000 libraries, inclusive of national, public, university and college, private, and specialized libraries.

Unlike my experience at home, many conversations over the course of my visit revealed a great deal of enthusiasm and appreciation for libraries. It was not unusual to hear about the importance of libraries to this developing society.

The Workshop

The co-facilitators of the workshop delivered presentations and activities

Continued on Page 7

International programs, meetings, and events scheduled for ALA 2007 Annual Conference

IRC Meetings

International Relations Committee I

Friday, 6/22/07
2:00 pm - 4:00 pm

IFLA Update Meeting

Saturday, 6/23/07
11:00 am - Noon

International Relations Committee II

Tuesday, 6/26/07
1:00 pm - 3:00 pm

IRRT Meetings

International Public Libraries--

Discussion Group

Saturday, 6/23/07
Noon - 1:30 am

IRRT Executive Committee Meeting

Sunday, 6/24/07
8:00 am - 11:00 am

IRC/IRRT Meetings

IRC/IRRT All Subcommittee Meeting

IRRT Chairs Meeting

Saturday, 6/23/07
8:00 am - 9:00 am

IRRT Subcommittee Meetings

Saturday, 6/23/07
8:30 am - 10:00 am

IRC Subcommittee Meetings

Saturday, 6/23/07
9:30 am - 11:00 am

International Programs

IRRT Pre-Conference: "Adult literacy: foundation for a digital age"

Friday, 6/22/07
09:00 am - 01:00 pm -- SOLD OUT

International Librarians Orientation

Friday, 6/22/07
4:30 pm - 6:30 pm

Cooperation Among Libraries Within the Same Geographic Region-Intl. Paper Session

Saturday, 6/23/07
1:30 pm - 3:30 pm



International Poster Session

Sunday, 6/24/07
11:00 am - 12:30 pm

The Internationalization of Library Education

Sunday, 6/24/07
1:30 pm - 3:00 pm

A Time and Space Independent Reference Service: the Singapore Experience

Sunday, 6/24/07
4:00 pm - 5:30 pm

Opportunities to Participate in Global Library Development (ISLD)

Interest Group
Monday, 6/25/07
10:30 am - 12:00 pm

IRRT-Chair's Program: International library Partnerships: Walking Side By Side

Monday, 6/25/07
1:30 pm - 3:30 pm

International Librarian's Reception

Monday, 6/25/07
6:00 pm - 8:00 pm
Library of Congress, Montpelier Room -- SOLD OUT

Additional Meetings/Events

International Documents in an Electronic Age (GODORT Pre-conference): The Open Internet and Beyond: Challenges, Tasks, and Tools for all Libraries

Thursday, 06/21/07
8:00 am - 5:00 pm
GODORT

Disasters! Libraries! Technologies!

Sunday, 6/24/07
1:30 pm - 3:00 pm
AFL, APALA, IRC's East Asia and Pacific Subcommittee

Innovative Public Library Services Around the Globe, Or, Learning from our Global Neighbors

Sunday, 6/25/07
1:30 pm - 3:00 pm
PLA IC/ALA IRC

Doing Business Abroad: Regulations, Markets, and Culture

Monday, 6/25/07
8:00 am - 12:30 pm
RUSABRASS/ALA IRRT

Honor Dance (Honoring Lorie Roy, ALA President-Elect)

National Museum of the American Indian
Friday, 6/22/07
3:30 - 5:30 p.m.
Free admission

For a complete list of programs, including locations and full descriptions, please visit: <http://www.ala.org/ala/iro/iroactivities/meetingsprograms.htm>

Grant sends librarian to Nashville for LITA Forum

By Frank Soodeen

It was in the period October 26 -29, 2006, that a fairly large group of librarians and information technology professionals from various institutions across the United States descended upon Nashville, Tennessee, to attend the LITA Forum. Hosted by the Library Information Technology Association, an arm of the American Library Association, the LITA Forum provides an excellent opportunity for learning and networking for those whose work involves new and leading-edge technologies in the library and information technology field. The 2006 forum had as its theme 'Web Services as Library Services.

I was fortunate to be there as I had been selected by the LITA Grants Committee to be the recipient of the International Visitor Grant in memory of the late Professor Errol Hill. My children, living in London, could not picture their father in Nashville, home to the Grand Ole Opry and the legends of country music, coming as I were from Trinidad and Tobago, the land of calypso and steel pan music. Nashville, nonetheless, is where I was, and I found the city and the LITA Forum a wonderful experience.

For me, it was an honour and a privilege to have been selected for the award, particularly as it was granted in memory of a great son of the soil of Trinidad and Tobago, Professor Errol Hill. I had been exposed to the work of Professor Hill early during my years as a high school student at Naparima College in San Fernando, Trinidad, when we studied his folk play/musical "Man Better Man." I therefore felt that in attending the LITA Forum through this sponsorship, I was somehow reconnecting to this aspect of my past.

The fact that library services could be developed through the interoperability of web services programs along a continuum ranging from the very simple to complex, sophisticated applications engaging the library user in highly interactive ways was the underlying thread of this conference. Throughout the conference venue, there seemed to be a sense of



Frank Soodeen

excitement in a future limited only by our own imagination and creativity as librarians. There was also a sense that there was so much that the profession had to think about in order to meet the growing expectations of our "new" users, that it simply boggled the mind. As usually happens at any good conference, attendees were spoiled for choice when it came to the concurrent sessions. We wished that we could have attended all the sessions as they all had something important to provide in terms of expanding our understanding of how libraries could effectively use the web to deliver added-value services.

The LITA Forum keynote speakers all provided serious food for thought. The opening session featured Alan Stoker, Steve Maer, and John Rumber of the Country Music Hall of Fame and Museum. Although their presentation was not in the main about web services, they did provide some useful insights into the preservation and archiving of acetate and vinyl recordings. The conference was also privileged to hear digitized audio recordings of excerpts from some of these cultural heritage pieces. Incidentally, the archive is using DSpace to manage its digital repository, a fact that I found pertinent as we are also experimenting with DSpace at the library of The University of the West Indies, where I currently work.

The second day's keynote session was very interesting. It featured Thom Gillespie, creator and designer of the MIME program in interactive

communication in the Department of Telecommunications at Indiana University. He maintains that in the twenty-first century libraries should be about supporting very active learners in the ways in which schools rarely support them, namely with books and video, software, training, and potentially, even a venue for publication. Gillespie is enthusiastic about computer game design and sees gaming as a tool for creating user interfaces that libraries could tap into to teach information literacy and generally engage the user in ways that are relevant to their cultural and learning background in this new millennium.

Stephen Abram, the man with the really intriguing job title, VP Innovation, SirsiDynix, was the keynote speaker on the final day of the forum. He stressed that there is a global conversation about the next generation of the web. It's happening under the name of Web 2.0, a concept that refers to a perceived or proposed second generation of Web-based services—such as social networking sites, wikis, communication tools, and folksonomies—that emphasize online collaboration and sharing among users. Abram spent considerable time challenging the librarians in the audience to be introspective and to ask what skills they will need in the environment of Web 2.0 and perhaps the Web 3.0 in the not-too-distant future.

In conclusion, I feel that that the 2006 LITA Forum concretized in my mind some of the ideas and concepts associated with the leading-edge information technologies that are fast being adopted under the promise and potential of Web 2.0. Perhaps more importantly, it served as timely reminder to us librarians of the responsibility to adapt to this new scenario.

I now feel confident I can help my colleagues at the University of the West Indies to apply some of the knowledge of leading-edge technologies that I imbibed at the conference to ensure that our students and faculty have a research and learning environment on par with international standards and best practices.

Bangladesh

Continued from Page 4

on leadership, university governance, and student affairs during the first three days. Unfortunately, a difficult adjustment to the climate sidelined me for a couple of days.

The evening prior to my presentation, I received a visit from two of the instructors. They conveyed that the workshop participants were very excited about the library presentation. They compared it to the anticipation of attending a rock concert. While I laughed at the idea, I was also intrigued by the notion and decided to begin my presentation with a short discussion on what was driving this enthusiasm for libraries.

The participants relayed that libraries are the cornerstone of a quality education. They stated that it is important to be able to supplement lectures with additional materials in order to formulate one's own ideas of a subject.

Although it was great to listen to the virtues of libraries during this discussion, I was struck by the fact that their current academic libraries did not seem to lend themselves to these ideas. Earlier conversations had disclosed that the public academic libraries primarily housed textbooks and the faculty did not assign additional readings. In parallel, most students could not afford to purchase textbooks (hence the library collection) and frequently the textbooks were copied and sold inexpensively in the marketplace. With that in mind, interacting with these particular participants, who were specifically chosen to lead change in higher education in Bangladesh, it was music to my ears to hear the emphasis placed on libraries as an integral part of the academic experience.

The remainder of my presentation was spent discussing student-centered vs. faculty-centered libraries, demonstrating the resources at Penn State, open access scholarly resources, and reference for distance education. There were inquiries about sharing resources, access to global materials, library security, and creating user-

friendly environments. A number of participants were interested in the library as social space and the trend to allow patrons to talk and eat there.

From the beginning of the workshop, the overall dialogue unveiled the impact of politics and corruption on the public institutions, the rise of private institutions as a more expensive educational alternative, and the lack of infrastructure to support the country's aspirations to develop its economy. The intermittent power outages and its impact on computer access and the Internet were also noted. Early on, many of the participants felt powerless in their ability to change the higher education environment in Bangladesh. As a group, we challenged them to form their own policymaking body using their case studies as a point of departure for change.

Although the workshop was a small piece of a larger initiative which would bring the participants to the United States to visit Penn State University and other educational institutions, its success would pave the way for the rest of the project.

The journey to Bangladesh was my first visit to the East. In the past, my travel abroad experiences, not including trips for pleasure, have been limited to South Africa and Jamaica. With each experience I become more aware of the resources and opportunities I take for granted. One of my teammates, who tried to run 10 miles every morning in the fierce heat and humidity of Bangladesh, related a story about a group of men that stopped him after he had circled the park. They asked, "Is it true that they shampoo the streets at night in America?" I initially found this story humorous but then was struck by its implication of wastefulness and our country's wealth. A moment such as this reminds me of the work to be done to bridge information access and increases my enthusiasm for librarianship. It is through being a librarian that I am able to help bridge the information divide ever so slightly, while also learning about other cultures and shedding a bit of light on mine.

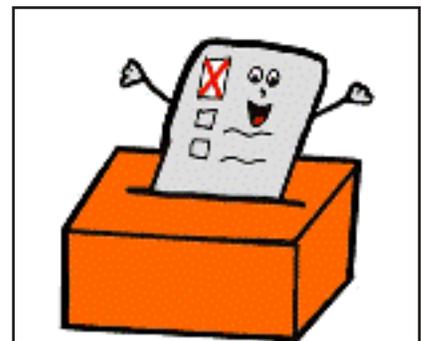
¹ "Libraries: For an Enlightened Society." Independent, 19 May 2006, p. 4.

International Visitors Lounge welcomes you!

Are you an international librarian who will be attending the ALA Annual Conference in Washington, D.C.?

If so, stop by the International Visitors Lounge! The International Visitors Lounge provides a friendly place for international visitors attending the ALA annual conference to stop and ask questions about the conference or host city. In addition, the lounge offers international visitors a computer for Internet and email access, as well as a place to meet with friends and relax.

The International Visitors Lounge will be located in the Convention Center and will be open Friday, June 22 - Monday, June 25 from 9:00a.m. - 5:00p.m. Please stop by!!



IRRT ELECTION RESULTS

The new officers are:

Judith Lin Hunt
Vice Chair/ Chair Elect

Donna L. McCool
Secretary/Treasurer

Johan Koren
Member-At-Large

IRRT members approved the change to the IRRT Bylaws; 89.8% of the voting members approved the change.

Johns Hopkins dean receives international librarianship award

Winston Tabb, dean of University Libraries at Johns Hopkins University, is this year's recipient of the American Library Association (ALA) International Relations Committee's John Ames/Humphry/OCLC/Forest Press Award.

OCLC/Forest Press donated the cash award of \$1,000, which it is given to an individual for significant contribution to international librarianship.

Winston Tabb received this award for his significant contributions in librarianship and community service worldwide. His focus on issues relating to increasing global access to information, particularly in parts of the world where access has been limited, makes him an outstanding recipient of this award.

"Winston Tabb has made significant contributions to international librarianship through leadership in IFLA, where he is the chair of the Copyright and Other Legal Matters Committee, in WIPO and in other international committees, including UNESCO commissions formed to advise the National Libraries of Russia, Bosnia-



Winston Tabb

Herzegovina and Latvia," said Fred Gitner, chair of the IRC- John Ames Humphry/OCLC/Forest Press Award Committee. "In addition he helped organize three US-China Library Conferences from 1996-2005. He has presented papers at conferences in Europe, the Middle East and the Far East."

Tabb will be recognized during the International Relations Round Table Chair's Program on Monday, June 25, 2007, at the ALA Annual Conference in Washington, D.C.

Sister Libraries

Continued from Page 1

luncheon at McKeldin Library. Eloisa and Cecilia made presentations in which they described their university (<http://www-cib.mty.itesm.mx/>), their libraries, and the services they offer. They spoke of their interest and excitement at participating in the Sister Libraries Program and proposed ideas for moving the partnership forward.

During the week of May 14-19, the UM librarians hosted two Mexican sister librarians from the Tec. Merari Sifuentes (Head of Interlibrary Loan) and Teresa (Tere) Solis Adame (Head of Access Services) spent the week at the UM Libraries meeting and exchanging information with the interlibrary loan and access services librarians. They also met with the facilities staff, the head of user education, and the communications officer.

They had a full program, but everyone enjoyed their presentation at a luncheon staff meeting and the sister librarians left Maryland with many new ideas.

The Sister Libraries partnership at the University of Maryland and Tec of Monterrey is an example of how this collaboration endeavor can be profitable for both sides to share knowledge, experience, and skills.

International Relations Office

American Library Association
50 East Huron Street
Chicago, IL 60611 USA

Postage