

NMRT Board Member Final Report

1. Office Name: Member Services Director

2. Office Term (Date: Ex. 2005-2006): 2009 - 2011

3. Discuss/summarize your involvement with your committees this year:

I provided open lines of communication and acted as a liaison between the president and the committee chairs when the committees needed insights into policies and key resources in order to complete their projects. The Resume Review Service was presented with a few challenges in staffing the Annual and Midwinter booths, and having served as past chair of that committee, I was able to assist the chairs with finding creative solutions.

I also reviewed candidates and provided recommendations to the NMRT Past President for the 2010 NMRT Emerging Leaders candidate.

4. Based on your year's experience in this office, what future directions do you see your office or NMRT needing to take this year or the following year?

Next year, in my second year as Member Services Director, I would like to make a more concerted effort to offer online office hours for NMRT committee chairs to ask questions and seek advice. Email updates and/or ALA Connect meetings prior to Annual and Midwinter meetings to the committee chairs will enable more fluid communication between committee chairs and with me. This position benefited by having a knowledgeable president and ALA liaison and would benefit from having people in these positions again next year who know past and present NMRT policies (as many continue to change).

Accessibility through e-mail and other communication methods to ensure the committee chairs and members may contact me when needed will be a continued priority.

5. What tips or hints do you have that might help your successor carry out the duties of this office?

- Read everything in the NMRT handbook about the committees and NMRT *prior* to the NMRT Orientation.
- Don't be afraid to consult with the President or ALA liaison on issues beyond your own knowledge

6. Please address the role of the board member as coordinator. For example, projects between membership promotion, diversity & recruitment and student outreach would need to be coordinated. How might activities such as this be handled by board members efficiently and smoothly? Your thoughts here will be most helpful for future boards.

I think it is in the best interest of the Board positions like this one to be a two-year term. Now that I've finished my first term, I feel more empowered and knowledgeable about approaching other Board Members to collaborate on projects. The New Board Member orientation would be an ideal time to initiate these communications.

7. Date of report: 6/2/2010

8. Submitted by: Emily Love, elove@illinois.edu