

**RBMS Public Services Discussion Group
ALA Midwinter Meeting, 2014
January 25, 10:30-11:30am
Pennsylvania Convention Center 202A**

Draft Agenda

1. Introductions, News, Announcements
2. **Renovations, Relocations, Reorganizations, and Reader Services**
What happens when your reading room has to close or move due to construction or a reorganization of space or staff? Many among us have experienced temporary closures, moves, or reduced hours, while some of us are currently going through this process, and still others may have a renovation project on the horizon. Share your experiences of communicating with patrons, making decisions of how and if programs such as instruction can continue, and providing access when under construction. Relatedly, share experiences of reorganizing or rethinking a public services department, due to either space or staffing changes within a larger library environment.
3. **Collaboration**
Where has collaboration – with Public Services and other Special Collections units, with other library colleagues beyond Special Collections, or across campus – been most rewarding or had the greatest impact on your public services work? What challenges have you faced?