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Collector: Web Link 1 (Web Link)
Started: Saturday, September 23, 2017 12:10:51 PM
Last Modified: Saturday, September 23, 2017 12:47:08 PM
Time Spent: 00:36:16

Page 1: Welcome to the 2016 State of the Chapter Annual Report Survey

Q1 Chapter Contact Information

Chapter Name: **New Hampshire Library Association**
Address: **c/o NH State Library**
Address 2: **Attn. Michael York**
Address 3: **20 Park Street**
City/Town: **Concord**
State: **NH**
ZIP: **03301-6314**
Primary E-mail Address: **nhlaexecutive@googlegroups.com**

Page 2: Report for Fiscal Year

Q2 Date Completing This Survey Month/Date/Year **09/23/2017**

Q3 Fiscal Year Reporting

Start Date/End Date **July 1, 2016/June 30, 2017**

Q4 List Contact Information for Survey Respondent Who Could Answer Questions about Survey from Chapter Relations Office.

Survey Respondent **Amy Lappin**
E-mail address **amy.lappin@lelibrary.com**
Phone **603-448-2459**

Page 3: Final Budget Totals for Fiscal Year

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Q5 Final Revenue and Expense Total for Fiscal Year Being Reported (answer requires a figure rounded to the nearest dollar)

Revenue	55,077
Expenses	52,874
Unrestricted Net Assets	60,941

Page 4: Management and Staffing

Q6 Were there changes made to your management or staffing during fiscal year? **No**

Q7 If yes, what changes were made to management or staffing? **Respondent skipped this question**

Q8 List the Number of FTE of PAID Staff (e.g., 0, 1, 2.5, 3 . . .).

0

Q9 List Paid Staff by Title and FTE (e.g., Director FTE 1.0) **Respondent skipped this question**

Q10 List the Number of Board Members (whole number only; e.g., 6)

23

Q11 Is Your Chapter Councilor a Board Member? **Official**

Page 5: Membership Information

Q12 Were there changes made to your membership categories dues rates during fiscal year? **No**

Q13 If yes, what changes were made to your membership categories dues rates? **Respondent skipped this question**

Q14 Chapter Membership **Calendar Based**

Q15 Dues Structure for Regular Personal Members **Graduated (fee levels based on salary)**

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Q16 Please List Applicable Fee or Percentage for Regular Personal Members.

Highest graduated fee	\$75.00
Lowest graduated fee	\$10.00

Q17 Total Number of All Members (Regular Personal, Institutional, etc.) at End of Fiscal Year. Totals of all following membership categories should equal total entered here.

588

Q18 Please List Number of Chapter Members by Category (only by categories you use; do not count twice)

Personal	560
Student	22
Retired	3
Library/Institution	3

Q19 Chapter Membership Compared to Last Year **Grew**

Q20 If Membership Grew or Declined . . . **Respondent skipped this question**

Q21 If Membership Increased or Decreased by 2% or More, Please Explain or Surmise Cause. **Respondent skipped this question**

Page 6: Annual Conference

Q22 Please Provide the Following Financial Information about Your Chapter's Annual Conference During the Reported Fiscal Year (answer requires a figure rounded to the nearest dollar).

Revenue	31,785
Expenditures	32,671

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Q23 Please Provide the Following Non-Financial Information about Your Chapter's Annual Conference (if not applicable, insert n/a).

Month	May 2017
Location	Sheraton Portsmouth (NH)
Length of Total Conference (pre- and conference) in Days (whole number only; e.g., 3)	2
Total Number of Attendees	348
\$ Conference Registration Rate for Regular Member	\$150
\$ Conference Registration Rate for Regular Nonmember	\$200
Total Booths/Tables of Exhibits	12
\$ Charge for Standard Booth	\$350
\$ Charge for Standard Table	\$475
Total Number of Program Offerings	42

Q24 Did Your Chapter Meet Its Budget Projections for Its Annual Conference? **Did Not Meet**

Q25 Did Your Association Try Something New at This Conference? **Yes**

Q26 If So, Please Briefly Explain What It Was and What Your Association Hoped to Achieve.

We had more out of state presenters than usual. Special funds were allocated by the NHLA Executive Board to bring in special speakers.

Q27 Was It Successful? **Yes**

Q28 Will Your Association Offer This Again at Its Next Annual Conference? **Maybe**

Q29 List Your Association's Most Successful Events Held during Conference.

Kyle Courtney's presentation on Copyright and Tom Blake's discussion on Building a Digital Library received very positive feedback.

Q30 Share Outstanding Keynotes or Speakers (include topics, please).

Gene Aubaum from Unshelved offered a lunchtime keynote about customer service and the enjoyment of librarianship despite its challenges. George Needham of Off the Shelf gave the lunch keynote on day two. His focus was on doing less with more and improving job satisfaction. Many attendees also gave high marks to a panel, "When the Reef is in Danger, the Fish Must School: Exploring Collaboration Between Academic, Public, and School Libraries"

Page 7: Accomplishments/Concerns

Q31 How many attendees participate in your State Advocacy/Legislation Day, If Held? (whole number only; e.g., 20)

3

Q32 List Major Activities, Accomplishments of Your Association during Fiscal Year (e.g., Library Legislative Day, legislative successes, new strategic plan, trainings, etc.).

Highlights for the association included the NHLA Fall Conference and Business Meeting on Teaching Tech. Later in the year, NHLA supported sending 8 NH librarians to the New England Library Leadership Symposium (NELLS). This past year, NHLA also created an advocacy plan around the ALA Fight for Libraries and rallied our members to contact congresspeople, write letters to the editor of local newspapers, and share library stories. One bonus from this work was strengthening our connection to the NH Trustees Association. Additionally, NHLA approved a new tagline, "NHLA is committed to networking, professional growth, and advocating for the future of NH libraries."

Q33 List Major Issues Facing Your Association (e.g, budget, membership , structure, systems, competition, etc.).

NHLA has a stable membership, but our challenge is to increase the number of active members. NHLA sometimes functions as more of a federation. We are working on accountability of the committees to the Executive Board. NHLA needs to create opportunities for new people to become involved in and chair committees.
