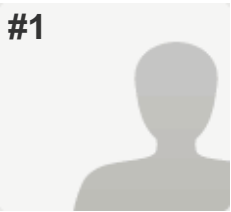


#1



COMPLETE

Collector: Web Link 1 (Web Link)
Started: Saturday, September 19, 2015 10:49:34 AM
Last Modified: Saturday, September 19, 2015 11:19:48 AM
Time Spent: 00:30:13
IP Address: 50.198.80.9

PAGE 1: Welcome to the 2015 State of the Chapter Annual Report Survey

Q1: Chapter Contact Information

Chapter Name:	New Hampshire Library Association
Address:	c/o NH State Library
Address 2:	Attn: Michael York
Address 3:	20 Park Street
City/Town:	Concord
State:	NH
ZIP:	03301-6314
Primary E-mail Address:	alapointe@amherstlibrary.org

PAGE 2: Report for Fiscal Year

Q2: Date Completing This Survey

Month/Date/Year 09/19/2015

Q3: Report for Fiscal Year

Start Date/End Date July 1, 2014 - June 30, 2015

Q4: List Contact Information for Survey Respondent Who Could Answer Questions about Survey from Chapter Relations Office.

Survey Respondent	Amy Lappin
E-mail address	amy.lappin@leblibrary.com
Phone	603-448-2459

PAGE 3: Final Budget Totals for Fiscal Year

Q5: Final Budget Totals for Fiscal Year (answer requires a figure rounded to the nearest dollar)

Revenue	\$55,250
Expenses	\$50,690
Unrestricted Net Assets	\$102,630

PAGE 4: Management and Staffing

Q6: Were there changes made to your management or staffing during fiscal year?	No
Q7: If yes, what changes were made to management or staffing?	<i>Respondent skipped this question</i>
Q8: List the Number of FTE of PAID Staff (e.g., 0, 1, 2.5, 3).	0

PAGE 5: Membership Information

Q9: Were there changes made to your membership categories dues rates during fiscal year?	Yes
Q10: If yes, what changes were made to your membership categories dues rates?	
We entered into a pilot program with the New England Library Association offering a generously discounted NELA membership to NHLA individual members.	
Q11: Chapter Membership	Calendar Based
Q12: Dues Structure for Regular Personal Members	Graduated (fee levels based on salary)
Q13: Please List Applicable Fee or Percentage for Regular Personal Members.	
Highest graduated fee	\$75.00
Lowest graduated fee	\$10.00
Q14: Total Number of All Members (Regular Personal, Institutional, etc.) at End of Fiscal Year. Totals of all following membership categories should equal total entered here.	
619	
Q15: Total Number of Regular Personal Members Only at End of Fiscal Year	
NA	
Q16: Total Number of Institutional Members Only at End of Fiscal Year.	
NA	
Q17: Please List Number of Chapter Members by Category (only by categories you use; do not count twice)	
Personal	566
Total of Any Other Categories	53
Q18: Chapter Membership Compared to Last Year	Grew
Q19: If Membership Grew or Declined . . .	
Grew by What Percentage (if known)?	21%
Q20: If Membership Increased or Decreased by 2% or More, Please Explain or Surmise Cause.	
This appears to be a huge jump, but looking at our 2014 membership narrative, we were changing management software and were fairly certain our numbers were low and incorrect. It will be interesting to see the numbers for 2015 which will be our 2nd full year with a more accurate tracking.	

PAGE 6: Annual Conference

Q21: Please Provide the Following Financial Information about Your Chapter's Annual Conference (answer requires a figure rounded to the nearest dollar).

Revenue	\$3400
Expenditures	\$2120

Q22: Please Provide the Following Non-Financial Information about Your Chapter's Annual Conference (if not applicable, insert n/a).

Month	November 2014
Location	Hooksett Public Library, Hooksett, NH
Total number of attendees	114
Total booths/tables of exhibits	0
Total Number of Program Offerings	5

Q23: Did Your Chapter Meet Its Budget Projections for Its Annual Conference?

Met

Q24: Did Your Association Try Something New at This Conference?

No

Q25: If So, Please Briefly Explain What It Was and What Your Association Hoped to Achieve.*Respondent skipped this question***Q26: Was It Successful?***Respondent skipped this question***Q27: Will Your Association Offer This Again at Its Next Annual Conference?***Respondent skipped this question***Q28: List Your Association's Most Successful Events Held during Conference.**

We held a one-day program on "Enhancing the Library Experience with Technology" that included both "outside" speakers, and a panel discussion of our own librarians. There was a great deal of interest in the topic.

Q29: Share Outstanding Keynotes or Speakers (include topics, please).

Greg Page – Merrimack Analysis Group, Bobbi Slossar – NH State Library

PAGE 7: Accomplishments/Concerns

Q30: List Major Activities, Accomplishments of Your Association during Fiscal Year (e.g., Library Legislative Day, legislative successes, new strategic plan, trainings, etc.).

This past Fiscal Year, NHLA started handling our own association management using "Wild Apricot" We commenced a trial "extended membership" with the New England Library Association offering discounted memberships to NELA when bundled with NHLA membership. We also began a Paraprofessional section and began accrediting members

Q31: List Major Issues Facing Your Association (e.g, budget, membership , structure, systems, competition, etc.).

We often have difficulty in filling Board positions (most Officers run un-contested). We also face the challenge of finding ways to support NH State Library with ever-increasing financial woes.
