CJCLS Newsletter

Florida Computer Break-in
by Susan Anderson, St. Petersburg Junior College

On January 19, 1994, the College Center for Library Automation (CCLA) in Tallahassee detected a disruption in the LINCC online system that connects all 28 community colleges in Florida. CCLA system's staff traced the problem to a public access terminal at the St. Petersburg campus library of St. Petersburg Junior College.

The problem, in brief, was that a file had been created, utilizing a little known portion of the LINCC program. The users had requested the system to search and save all titles in the system containing the word "the." In a short time, mainframe disk space was at a premium, and response time suffered.

CCLA contacted St. Petersburg Campus Librarian-in-Charge, Joyce Burkhart, who, investigating the suspect terminal, found an onscreen message from the perpetrators which left no doubt that the problem was the result of deliberate tampering. CCLA requested that SPJC make every effort to catch the person(s) responsible. *cont. p. 2*
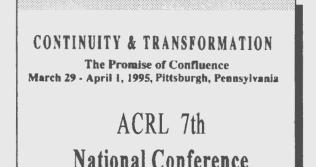
from the Chair:
'94 Agenda
by Peggy Holleman, Pima Community College

Midwinter Roundup

Those of us who were able to attend Dave Dowell's tour of the new LRC facility at Pasadena Community College were understandably impressed and envious. He and Mary Ann Laun and Cary Sowell also arranged for CJCLS members to have dinner as a group at a local restaurant afterwards. It was a wonderful start for Midwinter in L.A.

Miami Conference Outlook

Miami hotel room reservations were going like hotcakes at Midwinter. In addition to an elegant dinner and an after-dinner talk by a renowned local historian on Friday evening and a Monday tour of of Miami-Dade North on Monday all set up by Doug Lehman, CJCLS is including its annual program as part of a Monday all day combined ACRL Sections program entitled NET*WORKS: Personal & Electronic Links for Improved Customer Service. (See details on page 8.)

CONTINUITY & TRANSFORMATION

The Promise of Confluence
March 29 - April 1, 1995, Pittsburgh, Pennsylvania

ACRL 7th National Conference

Computer Break-In (cont.)

Burkhart alerted David Zarr, Library AV Supervisor and CCLA liaison, who early on January 20 coordinated a plan with CCLA staff to monitor the SPJC system and inform him at the first sign of system tampering. Several minutes after opening the library at 7:30, CCLA notified Zarr that tampering was in progress. Zarr visually verified the suspects at the terminal, then called campus security. By 7:40 two suspects were in custody.

Before the end of the day, St. Petersburg City Police Department officers had arrested one of the suspects, along with a third accomplice. Both were charged under Florida statute with felony tampering with a computer system and misuse of a computer system and were jailed on $10,000 bond.

The incident was reported by the local media, picked up by the Associated Press, and was even mentioned nationally by Paul Harvey on his daily radio broadcast.

Standards for Two-Year Programs
by Marilyn McDonald, Foothill College

The ACRL/AECT Joint Standards Committee met at ALA Midwinter and agreed to submit a draft of the revised Joint Standards for open hearings at the AECT Annual Conference in February 1994 and to send the draft to C&RL News for publication in the May issue.

There will be open hearings on Saturday, June 25, from 2:00 to 4:00 p.m. at the ALA Annual Conference in Miami. Written Comments will also be accepted by the Committee's co-chairs, Gretchen Neill and Marilyn McDonald.

Miami
The Past, The Present
& The Future

by Douglas K. Lehman
Miami-Dade Community College

Miami and The Beaches are truly one of the recent success stories in America. Not yet one hundred years old, Miami and Miami Beach have sprung up from a sand covered barrier island and mangroves to become one of the most populous metropolitan areas in North America. Miami is known as the "capital of the Americas" and Miami Beach has been a tourist's paradise since before the Marx Brothers wreaked havoc in *The Cocoanuts*.

The CJCLS Local Arrangements Committee has put together a Friday night dinner (June 24) with a view that will need to be seen to be believed. Dinner will be at the South Pointe Seafood House at One Washington Avenue inside South Pointe Park on Miami Beach. The park is located at the foot of Washington Avenue adjacent to the historic Government Cut, through which a multitude of cruise ships leave each weekend beginning on Friday nights. If we are lucky, we will see some depart.

After dinner Dr. Paul George, Professor of History, Miami-Dade Community College and noted local historian, will speak on "Miami, The Magic City: An Historical Overview." Dr. George is well known in Miami for his walking tours of various neighborhoods and areas of Dade County.

On Monday morning, June 27, buses will depart the Miami Beach Convention Center for Miami-Dade Community College's North Campus for tours of the North Campus Library, Audio-Visual Department, Library Technical Services and Center for Teaching and Learning. The North Campus is "where it all began" for Miami-Dade and remains the second largest campus in the district. Lunch will be served at the campus and you will be transported back to the Convention Center in time for the CJCLS program.

Registration for the tour will be limited, so register early. A separate registration form is being sent to CJCLS members for these events. CJCLS members will be given preference for all events.

'94 Agenda (cont.)
ACRL Leadership Meeting

A number of members attended the meeting to help ACRL set planning priorities. The group stressed the value of ACRL's leadership in information technology and change; collaborative partnerships with organizations; fiscal soundness; legislative action; greater visibility for librarians and libraries and greater clarity of their roles; education for lifelong learning (a movement toward certification for librarians); and increasing diversity.

CJCLS/CCAIT/NCLR

Each of these groups is holding a brainstorming session to identify areas of common interest for possible collaborative efforts. CJCLS members focused on the changing roles of the LRS, the LRS professional, and the professional organization and issues of accountability.

ACRL/AECT Joint Standards Committee

Draft standards will appear in the May issue of C&RL News. They will include AV and computer components and a facilities section based on IPEDS data. Marilyn McDonald urges members to attend the hearing on the draft standards in Miami scheduled for Saturday, June 25, 2:00-4:00.

3

Bibliographic Instruction Committee

Wanda Johnston reported that the committee's reply to Tom Eadie's *LJ* article has been accepted by Research Strategies. The committee plans to publish the results of their survey of "Best BI Methods" in Community & Junior College Libraries.

Membership

Karl Johnson reports that there are 1,171 CJCLS members as of January, 1994.

Nominations

Susan Anderson's committee has made the following nominations (in alphabetical order).

Section Chair
   Gretchen Neill and Cary Sowell
Section Secretary
   Jay Clark and Wanda Johnston
ACRL Director-at-large
   Bernard Fradkin & Derrie Roark
ACRL Councilor
   Paul Dumont and Lee Hisle

Library Resources Committee

Susan Brant reported that work has begun on the *Choice* publication "Vocational and Technical Resources for Community & Junior Colleges: A Bibliography 1988-1994." Mary Ann Laun, editor, says it is scheduled for publication just before the ACRL Pittsburgh Conference next spring.

Ad Hoc Committee on Mentoring

Wanda Johnston agreed to chair this new committee to try to get grant funds to set up a mentoring program similar to that of CLS, in which library director/mentors exchange visits with their library director/trainees.

Planning & Procedures

Members approved recommendations by Steve Hagstron's committee which involve 1) having the section chair schedule a formal orientation for all incoming executive board members and committee chairs at the end of the last CJCLS executive board meeting; 2) having a person on the committee serve as an informal parliamentarian; 3) creating a Handbook Editor who serves as an ex-officio member of the executive committee.

Ad Hoc Committee on Research & Publications

Beverley Gass' committee has available copies of their "Research & Publications Guidelines" (contact Cary Sowell). Jennie Boyarski and Kate Hickey have completed CJCLS Guide #1 and submitted it to ALA under the title "Access versus Ownership: Collection Management in the Electronic Age." It includes sample collection development policies. The committee is investigating possible topics for additional guides, such as "guidelines for preparing accreditation self studies."

Technology Committee

Mary Dolven reports that work has not yet begun at DeKalb on a separate list serv for CJCLS. The committee recommends that in the interim members communicate through COMMCOLL.

Ad Hoc Committee for ACRL 7th Conference

Betty Tsai, Systems Librarian at Bucks County Community College, has agreed to write a proposal for a demonstration program on training staff on the Internet to be sponsored by CJCLS. Please contact Peggy Holleman (602-884-6692) if you have any other program proposals to suggest.

'94 Agenda (cont)

Committee Changes

At the Miami meeting members will be asked to approve three committee changes.

1) Eliminate the Literacy Across the Curriculum Committee.

2) Make a standing committee of the Ad Hoc Committee on Research & Publications.

3) Make a standing committee of the Ad Hoc Committee on Library Technology Training.

Awards Committee

Lois Marriott's committee made several recommendations which will go to members for a vote this summer.

1) Nominators no longer need to specify either "Leadership" or "Program" award.

2) Persons can nominate themselves.

3) Each nominator must include two additional letters of endorsement.

This year's awards will be presented at the membership meeting to be held Saturday, June 25, 8:00-12:30.

Nominations for Awards

The call for nominations for the EBSCO Community College Learning Resources awards appears each fall in *C&RL News*. Nominations are due each Dec. 1.

To Be Awarded in Miami
by Lois Marriott, Southwestern College

The 1994 EBSCO Community College Learning Resources Achievement Award for Program Development is to be presented to Ed Rivenburgh, SUNY. He not only convinced SUNY in the planning stages in the early 1980's to make the Library Automation Implementation Project a University-wide initiative that would include both two- and four-year institutions, but he also organized and encouraged the directors of SUNY's community colleges to agressively promote the effort. Ed has remained closely involved with this massive automation project and has continued to be the motivating force for automating SUNY's two-year college libraries.

Imogene L. Book has been selected to receive the Award for Leadership. She has not only provided continuity to the Community and Junior College Libraries Section for many years, twice as section chair, but she also willingly shares her expertise and experience with collegues in helping to lead and guide the profession into the future, mentoring and encouraging new members.

ℰ𝒜ward ℛecipients

EBSCO Community College Learning Resources
Achievement Awards

For Leadership:
1990   Charles R. Peguese
1991   J. O. Wallace
1992   Paul Dumont
1993   Gloria Terwilliger

For Program Development
1990   Chemeketa Community College
1991   Dr. Rudy Widman and
　　　 Ms. Jimmie Anne Nourse
1992   St. Petersburg Junior College
　　　 Library Collection
　　　 Development Committee
1993   Lois Marriott

Book Is Published on Community College LRPs
by Wanda K. Johnston, Broome Community College

What is a community college? What are the issues it faces? What is a learning resources program, and how does it fit into the college as a whole? And how is the learning resources program administered?

Administering the Community College Learning Resources Program by Wanda K. Johnston answeres these questions for learning resources faculty, staff, and administrators.

Learning resources programs (LRPs) share a common mission but are unique due to their responsiveness to their parent college's unique characteristics. All LRPs provide the resources and services necessary to serve the informational, learning, and developmental needs of students, faculty, administrators, and broader college community. Nearly always the LRP includes library, media, and telecommunications resources and services, plus occasionally other services. Since each LRP is an integral part of the entire institution, no two are identical.

The LRP administrator is responsible for developing a learning resources program committed to the mission of the community college and to the priorities of his/her own college. He/she is a learning resources generalist, knowledgeable about all aspects of library media, and telecommunications resources and services. He/she orchestrates college priorities, service needs, LRP staff and resources into a successful learning resources program with a vision of the future. With this leadership, the learning resources program is an integral part of the college.

Part I of the book reviews the historical perspectives as well as the governance and funding influences affecting the community college movement. Then it desceibes today's community colleges and reviews current issues facing them.

Part II provides an overview of the evolution, scope, and organization of the learning resources program and introduces it within the mission of its parent institution. Components of the most successful community college LRPs nationwide are integrated into a pragmatic model program.

Part III presents a "mini-MBA" in terms of program review and planning, budget, human resources, facilities management, and public relations.

LRPs share a commin mission while remaining unique through their responsiveness to their parent institutions.

Assistance with Publications
by Cary Sowell, Austin Community College

The Research and Publications Ad Hoc committee is available to assist members in getting their research published in appropriate places. The committee has printed guidelines for research and publications done through the CJCLS section. A copy of this guideline is available from Cary Sowell, acting chair of the committee.

If you have an idea for a publication, please contact her at (512) 832-4741, FAX (512) 832-4773 or by using the INTERNET at carynrg@ccwf.cc.utexas.edu.

Special Needs Students
by Susan Maltese
Oakton Community College

Wanted:

New members for the Services to Special Needs Students Committee. The committee has just finished a survey related to the physically disabled and can continue in this direction or look to other special needs populations. With the current interest in ADA, non-native speakers, and cultural diversity, the choices are many. The direction can reflect the interests of committee members.

Contact the incoming chair, Terry Hancox, Cuyahoga Community College, Highland Hills Village, OH. Phone: (216) 987-2087; FAX (216) 987-2054; INTERNET: thancox%eastlrc@ibm4381.onet.edu
Alternate contact person: Susan Maltese, CJCLS Chair-Elect, Oakton Community College, Des Plaines, IL (See address below.)

Members of CJCLS Executive Committee

Chair: Margaret "Peggy" Holleman, West Campus LRC, Pima Community College, 2202 W. Anklam Rd., Tucson, AZ 85709
(602) 884-6821; INTENET: pholleman@pimacc.pima.edu

Vice-Chair/Chair-Elect: Susan M. Maltese, Oakton Community College, 1600 E. Golf Rd., Des Plaines, IL 60016-1268;
(708) 635-1649; INTERNET: susanm@asc.oakton.edu

Past-Chair: Derrie Roark, Hillsborough Community College, P.O. Box 5096, Tampa, FL \33675-5096;
((813) 253-7739; INTERNET: roarkd@firnvx.edu

Secretary: Rita Jones, City College of San Francisco, 50 Phelan Ave., San Francisco, CA 94112; (415) 239-3569

Archivist: Imogene Book, Denmark Technical College, P.O. Box 327, Solomon Blatt Blvd., Denmark, SC 29042-0327; (803) 793-3301

Newsletter Editor: Rebecca B. Kiel, Cottey College, 1000 W. Austin, Nevada, MO 64772-2919; (417) 667-8187

Chairs of Standing Committees

Awards Committee:
  Lois Marriott ((619) 482-6374
Bibliographic Instruction Committee:
  Wanda K. Johnston (607) 778-5237
Conference Program Planning Committee, Miami, 1994
  Bob Baker ((602) 748-4989
Conference Program Planning Committee, Chicago, 1995
  Susan M. Maltese ((708) 635-1649
Library Resources Review Committee
  Susan Brant (715) 365-4429
Literacy Across the Curriculum Committee
  Gregory Golden (206) 640-1522
Membership/Communications Committee
  Karl B. Johnson (602) 722-7656
Nominating Committee
  Susan Anderson (813) 341-3360
Planning and Procedures Committee
  Steven W. Hagstrom (817) 788-6637
Services to Special Needs Students Committee
  Cay Gasque (904) 381-3612
Technology Committee
  Mary Dolven (510) 685-1230

Printed on re-cycled paper.

NET*WORKS:
Personal & Electronic Links for Improved Customer Service
Combined ACRL Sections Program   Mon., June 27, Miami

....

9 - 5   **Science & Technology Section**
               "Learning More About the Internet"
               Sessions repeated all day. Includes demos, poster sessions, and hands-on opportunities on different
               topics at different levels of sophistication.

9:30 - 11   **ACRL International Relations Committee**
               "Going Home Again: Returning to the Roots"
               Three Book Fellows and 2 foreign librarians (sponsored in U.S. by ALA/USIA) will speak on value
               of overseas study.

9:30 - 11   **Women's Studies and Educational & Behavioral Science Sections**
               "Making the NET*WORK: Is There a Z39.50 in Gender Communication?"
               Four nationally known experts on this topic examine ways gender differences influence access and
               usage in academic libraries.

9:30 - 11   **University Libraries Section and ACRL Research & Government Relations
               Committees**
               "Coalition for Networked Information--Past, Present, and Future"
               CNI is the mechanism by which libraries cooperate with higher education and computing
               associations to participate in the development of the Internet and its services. Will recap CNI's
               activities and future plans.

2 - 5:30   **Bibliographic Instruction and College Libraries Sections**
               "Beyond the F1 Key: Thinking and Teaching the Internet Within the Curriculum"
               Several nationally known experts will speak about how the issues of critical thinking and
               information literacy relate to teaching the use of the Internet   and other informational resources.

2 - 4   **Community & Junior College Libraries Section**
               "Bringing Your Staff Up to Speed on the Net"
               Anne Lipow, Director of Library Solutions Institute and a three-member panel will provide practical
               information on training staff to utilize the Internet efficiently and effectively, both for patrons and for
               professional development.

....