

For Immediate Release
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LAMA forms Total Quality Management Discussion Group

A Total Quality Management Discussion Group has been formed by the Library Administration and Management Association (LAMA), a division of the American Library Association (ALA). The action was taken by the LAMA Board of Directors during the ALA Midwinter Meeting in Denver.

The new group was developed to provide a forum for the exchange of ideas and success stories regarding the application and implementation of Total Quality Management ideas, principles and strategies in all types of libraries.

The group is currently in the process of planning activities for the 1993 ALA Annual Conference, June 24-July 1, in New Orleans.

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