

## From the Chair

In November eight CLS committees conducted virtual midwinter meetings; then in December the executive committee held a weeklong email meeting. Most committees used email as their format, but the Standards Committee held a meeting via Blackboard. Every committee chair reported that they were able to “get necessary business done” and holding virtual meetings is the better option than the time and expense of going to ALA Midwinter. Virtual meetings pose particular challenges for chairs; chairs need to be very organized and willing to “take control” of the meeting to elicit responses from committee members. After two years of trial, virtual meetings are here to stay as the way we conduct the business of our Section. We have been able to

involve many more of you in the work of the Section and we have saved our collective institutions thousands of dollars in travel costs. Next year’s chair Damon Hickey intends to seek additional ways to use technology to involve Section members in professional development opportunities.



Susan Richards  
CLS Chair

*CLS is leading the way with virtual midwinter meetings.*

This issue of the *Newsletter* contains information about two important CLS events that will happen during the Orlando ALA meeting – the Friday Night Feast and the Section’s

*(Continued on page 2)*

### Inside this issue:

MSALDG and Assessment	3
Hope College Recognized	4
Kudos	5
Project MERLOT	5
CIC Workshops	6
Orlando Program	7
CLS at Annual Schedule	8

## Kirk Named ACRL Academic/Research Librarian of The Year

Tom Kirk, library director and coordinator of information services at the Lilly Library of Earlham College in Richmond, IN, is the 2004 ACRL Academic/Research Librarian of the Year. The award, sponsored by YBP Library Services, recognizes an outstanding member of the library profession who has made a significant national or international contribution to academic/research librarianship and library development.

Kirk will receive a \$3,000 award on Monday, June 28, 2004, at 4:30 p.m., at a ceremony and reception during the ALA Annual Conference in Orlando, FL.

“Tom Kirk’s leadership and guidance in information literacy both on his campus and nationally has been transformative,” said award committee chair Susan K.

*(Continued on page 3)*

### Special points of interest:

- Want to learn more about the *Standards*? See page 7 for upcoming workshops.
- Check out the Friday Night Feast location at [www.ming-court.com](http://www.ming-court.com)

## From the Chair (continued)

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*(Continued from page 1)*

program entitled, "A Library Balancing Act – Patron Rights vs. National Security." The Friday Night Feast, the Section's traditional evening of food and conversation, will be held on Friday (of course), June 25<sup>th</sup>, 2004 at Ming Court in Orlando. The Membership Committee is encouraging new members to attend the event so that you can connect with some of the more "seasoned" members. Haworth Press is again providing funding to help keep the cost down – a big THANK YOU to them. On Sunday morning at 8:30 a.m., the Program Committee will present a provocative and informative session dealing with maintaining patron rights in a time of heightened national security. The format will be both panel discussion and small group work sessions, so you can go home with plans and policies to put to use in your local library. Please join us for these two exciting events.

Other CLS committees continue to provide you with materials that you can use as you go about your work. CLIP Notes has several projects in the pipeline: Special Collections, Marketing

Practices, and Copyright. Look for these completed publications in the next year or so. The Standards Committee is in the early discussion stages of developing standards for academic library buildings or computers in academic libraries. The Communications Committee hopes to unveil a Library Site of the Month feature on the Section website. To catch up on what all of the CLS committees and discussion groups are doing, check out the Section website: <http://www.ala.org/acrl/cls>. Certainly, if you have opinions about what the committees are doing or have ideas to share, contact the appropriate committee chairs.

As CLS chair, I am interested in knowing if the Section is meeting your needs. Do contact me at [susan.l.richards@lawrence.edu](mailto:susan.l.richards@lawrence.edu). I hope to see many of you in Orlando at one of our events or at a committee meeting. Enjoy your spring!

*Susan Richards*  
University Librarian  
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Association of College and Research Libraries • ALA

## Effective Management: Basic Skills for Success

The CLS Leadership Committee is co-sponsoring a session at Annual with the ALCTS Leadership Development Committee. The Orlando program, entitled "Effective Committee Management: Basic Skills for Success," will feature Olivia Madison, Immediate Past President of ALCTS, and is scheduled for Saturday, June 26<sup>th</sup> from 10:30 a.m. to noon. If you are beginning to feel like you spend all of your time in committee meetings, come and

learn how to make your committee work more productive. This program follows on the successful co-sponsorship of the Toronto session "Leading and Developing Leadership: Who's Responsible?"

*John Jaffe*  
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## Kirk Named ACRL Academic/Research Librarian of The Year (cont.)

(Continued from page 1)



Tom Kirk

Nutter. “He has been a model for many academic librarians in the area of information literacy, its role in higher education, and its importance in learning outcomes. Tom’s generosity of time and spirit has also earned him the appreciation, respect, and admiration of many of his colleagues.”

Kirk has played a major role in promoting information literacy in academic and research libraries. He is a founding member of the ACRL Institute for Information Literacy, and is the recipient of the 1984 Miriam Dudley Instruction Librarian Award, and the Kentucky Library Association’s 1991 Academic Librarian of the Year Award. He has also lectured and written extensively on best practices in information literacy.

“It is a terrific honor to be recognized by professional colleagues for contributions in the field,” said Kirk. “I take this award as recognition of the value we place in mentoring, the role of academic libraries in teaching and learning, and working collaboratively through professional associations. Winning such an award has given me pause to think of working with colleagues over the past 35 years. I am grateful for the many opportunities I have had to work with others in the profession. I have learned much from them.”

Since 1970, Kirk has served on more than 35 ALA and ACRL committees and is a former ACRL President (1993-94). His work on the ACRL Committee on Biblio-

graphic Instruction (1971-77) was instrumental in creating the Instruction Section.

In 2001, the Earlham College libraries received the ACRL Excellence in Academic Libraries Award in the college category.

As editor of the Newsletter, I had the opportunity to ask Tom, who has spent his entire career working in college libraries, to talk about the “college library difference”—What is distinctive about the working environment in a college library. When describing the benefits of working in a college library over another type of academic library, Tom said that “the exciting thing about working in the college library is that the size of the institution and the ethos of colleges, especially liberal arts colleges, provides the opportunity to know them as people, not just students, as well as be actively engaged in their education. There is also the opportunity to engage with faculty as individuals and their teaching and scholarly interests. In short, as a college librarian, you are part of a learning community in which you can participate and contribute as a partner.”

For those aspiring to be a director at a college library, Tom observed that “being a director in a college library provides an opportunity to help lead the institution, not just the library. At Earlham and Berea, I have had the opportunity to be involved with various planning and management challenges which have given me an opportunity to learn more about the larger issues colleges face and to help address those issues.”

*Congratulations Tom!*

## Assessment, Assessment, Assessment! What to do & How to do it

Are you involved or interested in library assessment? Or do you have to do it but you are not sure how and what is best? Do you know about measuring output measures? Or are you still perplexed by all you need to do and how you are supposed to evaluate services, collections, and users’ satisfaction? Are you trying to figure out the best assessment practices? If you are, come and join the Medium-sized Academic Libraries Discussion Group for a discussion on tools to use to assess library services, collections,

and users. Learn from colleagues about their experience with surveys, questionnaires, focus groups, and case studies. Learn from their experiences, share some light! Monday, June 28<sup>th</sup>, 9:30 a.m.-11:00 a.m.

*Jo-Ann Michalak  
Tufts University  
Medford, MA*

## ACRL Excellence in Academic Libraries Award

ACRL announced the recipients of the 2004 Excellence in Academic Libraries Award. The award is sponsored by ACRL and Blackwell's Book Services, and recognizes the staff of a college, university, and community college library for programs that deliver exemplary services and resources to further the educational mission of the institution.

This year's recipients are Richland College Library, Dallas; Van Wylen Library at Hope College, Holland, Mich.; and the University Libraries of the University of Washington.

**Hope College's Van Wylen Library**, winner of the college category, emphasized the success of innovative library programs and their dedication to productively support both students and faculty.

"In support of Hope College's commitment to excellence in learning and teaching, the Van Wylen Library is dedicated to being a vibrant center of intellectual and cultural life and playing a significant educational role," said Mary Reichel, chair of the 2004 Excellence in Academic Librar-



James Bultman, Hope's President, accepting the award from ACRL President Tyrone Cannon  
Photo taken by Tom Renner, Hope College

ies Selection Committee. "The Library's fulfillment of this commitment is seen in the extensive and innovative Library Instruction program, excellent collaboration with classroom faculty, and a staff dedicated to helping students become life-long learners. Exemplary programs include innovative uses of sabbaticals for librarians, a dynamic, team-based organization and thoughtful Web site usability studies."

"The Hope College Library staff is thrilled to be selected for 2004 ACRL Excellence in Academic Libraries Award," said David Jensen, director of libraries at Hope College. "We are proud of the services we provide and the teamwork demonstrated by our personnel."

Each winning library will receive \$3,000 and a plaque, to be presented at an award ceremony held on each recipient's campus. The winners will also receive special recognition at the

ACRL President's Program during the Annual Conference on Monday, June 28<sup>th</sup>, 2004, at 1:30 p.m. in Orlando, FL.



## CLIP Notes Series

The CLIP Notes series, sponsored by CLS and published by ACRL, depends on the participation and support of college and university librarians in the surveys that are sent out by our compilers. It has been several years since the mailing list has been updated and we would like to offer the opportunity for additional libraries to participate in CLIP Notes surveys. We also want to offer the opportunity for libraries to opt out if they no longer wish to commit to responding to the surveys.

To check to see if your library is currently listed as receiving CLIP Notes surveys, please follow the link below. If you do NOT see your institution listed and wish to participate OR if you see your institution listed and do not wish to continue receiving surveys, please contact David Wright, CLIP Notes Committee Chair at [wright@mc.edu](mailto:wright@mc.edu).

Link to CLIP Notes current list of institutions:  
<http://www.mc.edu/campus/library/institut.htm>

For more information about CLIP Notes Publications, go to:  
<http://www.ala.org/ala/acrl/aboutacrl/acrlsections/collegelibraries/collpubs/clipnotes.htm>

David A. Wright  
Mississippi College  
Clinton, MS



## Kudos—Recognizing the Achievements of Our Members

**Elizabeth Fuseler Avery**, Director of Library Services at Western State College, Gunnison, CO, edited *Assessing Student Learning Outcomes for Information Literacy Instruction in Academic Institutions*, December 2003 (ACRL).

**Steven J. Bell**, Director of the Library at Philadelphia University, PA, authored three articles: “The Infodiet: How Libraries Can Offer an Appetizing Alternative to Google,” *The Chronicle Review*, v.50 n.24, February 20, 2004:b15; “Promotion Through ‘Teachnology’: Using LTAs (Low Threshold Applications) to Collaborate with Faculty,” *NetConnect* (Supplement to *Library Journal*), v.129 n.1, 2004:15-16; and “A Passion for Academic Librarianship: Find It, Keep It, Sustain It—A Reflective Inquiry,” *Portal: Libraries and the Academy*, v.3 n.4, 2003:633-642.

**Scottie Cochrane**, Director of Libraries at Denison University, Granville, OH, and past chair of CLS, has been invited to participate in a small group discussion April 9-10, 2004 at Princeton University’s Center for Arts & Cultural Policy Studies. The nature, scope, quality, and impact of the public and educational programs of U.S. presidential libraries will be the topic. Cochrane will join a dozen professionals including historians, historical museum directors, elected officials, presidential library scholars, a former Archivist of the U.S., and the director of the

National Archives Office of Presidential Libraries. Her inclusion resulted from her 1998 dissertation and current book in progress on the presidential library system.

The **Denison University** and **Kenyon College** Libraries received a \$100,000 grant in December 2003 from the Andrew W. Mellon Foundation, via the Council on Library and Information Resources (CLIR), to investigate and plan for work redesign in technical services operations of the two colleges. The 18 month planning project began in January 2004.

**Charles Getchell**, University Library Director at Quinnipiac University in Hamden, CT was elected to a two year term on the NELINET Board of Directors. His term runs through June 2005.

**Camilla B. Reid**, MSLS, comes to Augusta State University in Augusta, GA as Assistant Professor and Associate Director of Reese Library. Her prior library management experience includes eight years as Coordinator for Public Services and Coordinator for Library Administration at the Medical College of Georgia. She is a graduate of the School of Library and Information Science at the University of North Carolina at Chapel Hill.

*(Continued on page 6)*

## Librarians to Advise Project Merlot

Terry L. Weech, MERLOT State Project Director for Illinois and Professor at the Graduate School of Library and Information Science at the University of Illinois, Martin Koning-Bastiaan, Director of Technology for MERLOT and coordinator of the MERLOT Advisory Committee, and Laura Hudson, a librarian from San Diego State University, gave a presentation at the Midwinter Meeting to the Medium-sized Academic Libraries Discussion Group on the multi-state initiative called MERLOT (Multimedia Educational Resource for Learning and Online Teaching at <http://www.merlot.org>). MERLOT is a free and open discipline-based online community for professors, learners, and librarians worldwide that provides links to online learning materials and assignments that have been evaluated by learners and peer reviewers. MERLOT is estab-

lishing a committee of librarians to advise on the best role for libraries and librarians in making the content of MERLOT available to faculty and students in academic institutions. Academic librarians who want to be involved in this initiative can contact Martin Koning-Bastiaan at [mjkb@cdl.edu](mailto:mjkb@cdl.edu).

*Jo-Ann Michalak*  
*Tufts University*  
*Medford, MA*



## CIC Announces Participants in 2004 Library Workshops

Sixty-one CIC member institutions have been selected to participate in three regional workshops on the Transformation of the College Library. The workshops will be held in San Francisco, CA, February 26-28; Pittsburgh, PA, April 15-17; and Minneapolis/St. Paul, MN, June 3-5.

“This workshop is meant to help institutions provide excellent education. We live in an ‘information society’ and as students complete their studies and take up their life’s work, they must be able to find useful information and make discriminating judgments about it amid the clatter of information that now surrounds us all,” said CIC senior advisor Scott Bennett, university librarian emeritus at Yale University, who leads the project with Rita Gulstad, dean of extended studies and learning resources and director of computing at Central Methodist College (MO) and Tom Kirk, library director and coordinator of information services, Earlham College (IN).

The Library Workshops initiative was launched with a pilot workshop in 2002 in cooperation with the Council on Library and Information Resources (CLIR), to strengthen the contribution of libraries to teaching and learning. More than 200 institutions applied to this new series of workshops, funded by the William and Flora Hewlett Foundation, Carl and Lily Pforzheimer Foundation, Gladys Krieble Delmas Foundation, and ACRL.

Among the topics addressed during the workshops:

### *The Transformation of the College Library*

- Teaching and learning in an information-rich environment in collaboration with librarians and information technology staff.
- Supporting information literacy through institutional policies and procedures.
- The library as a physical space for learning: designing spaces for information literacy activities.
- Key considerations in advancing an information literacy program.
- Introduction to effecting change on campus.
- Developing and budgeting library collections for an information-rich teaching environment.
- Measuring success.

For a list of participants in the 2004 Library Workshops, go to [http://www.cic.org/conferences\\_events/workshop/library/2004participating\\_institutions.asp](http://www.cic.org/conferences_events/workshop/library/2004participating_institutions.asp).

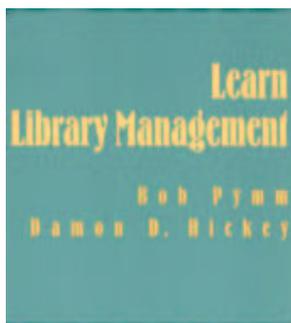
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## Kudos (continued)

*(Continued from page 5)*

In November 2003 Scarecrow Press published *Learn Library Management*, by Bob Pymm and **Damon D. Hickey**. This edition is based upon the 2nd Australian edition by Bob Pymm, published by DocMatrix in Canberra in 2000, which Hickey completely revised and updated for North America (U.S. and Canada). The volume is number 6 of Scarecrow’s Library Basics Series. Damon Hickey



is Director of Libraries at the College of Wooster in Ohio and current Vice-Chair/Chair Elect of CLS.

And finally, a big thanks to all of our members who agreed to stand for election to CLS leadership positions: Robin Wagner and Melinda Dermody for Vice-Chair/Chair Elect, Kitty McNeill and Rita Gulstad for Secretary, and Albie Johnson and Alice Bahr for Member-at-Large.

## Looking Ahead to Orlando...

In an age of terrorism, you, like other academic librarians, find yourself in the precarious and challenging situation of having to balance your patrons' needs and rights regarding privacy and confidentiality with society's need for national security. Thus, you're faced with a delicate balancing act.

CLS Chairperson Susan Richards and the 2004 Conference Program Planning Committee invite you to *A Library Balancing Act: Patron Rights vs. National Security* Sunday, June 27<sup>th</sup>, 2004 at 8:30 a.m. at the JW Marriott Grande Lakes, Palazzo D.

You can expect to leave this session with some concrete ideas of actions you can take that are appropriate for your own library. The program will consist of two distinct components. The first is a panel discussion offered by three distinguished individuals. Deborah Caldwell-Stone, Deputy Director of ALA's Office of Intellectual Freedom, will provide an overview of the relationship between the USA Patriot Act and FERPA and college libraries. Then, the role of technology as it relates to privacy and confidentiality will be addressed by James Neal, Vice President for Information Services and University Librarian at Columbia University. Lastly, Eugene Wiemers, Associate Vice

President for Academic Affairs and Director of Information Services and Librarian of Bates College, will provide a case study of the current situation at Bates.

In the second part of the program, group activities, you will have the opportunity to begin work on developing policies, procedures, guidelines, or the like relating to an area involving privacy or confidentiality. Facilitators will work with you on the following topics: 1. A library confidentiality policy or privacy audit; 2. Compliance with the USA Patriot Act; 3. The use of technology as it relates to network security issues; 4. Educating users about privacy issues; and 5. Privacy and security in the consortial setting.

We look forward to seeing you June 27<sup>th</sup>.

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For additional information on the Patriot Act, see the ALA website at: <http://www.ala.org/ala/oif/ifissues/usapatriotact.htm>.

## Upcoming Standards Presentations and Workshops

Bill Nelson. Presentation, "Defining and Measuring Library Contributions to Institutional Goal," Medical Library Association (Washington, DC), May 25, 2004.

Bill Nelson. Workshop, "Overcoming Road Rage on the Highway to Assessment: Utilizing Standards to Advance Your Library's Mission," Association of Christian Librarians (ACL) Annual Conference (Springfield, MO), June 7, 2004.

Bill Nelson. Panel, "Connecting Quality with Standards: Assessment Measures for the Academic Library," ACL Conference (Springfield, MO), June 10, 2004.



Bill Nelson at GLA/COMO  
Photo by Carole Taylor

Bill Nelson and Bob Fernekes. Workshop, "Academic Library Assessment: Practical Approaches for Creating a Continuous Assessment Environment," Florida Chapter of ACRL and the Southeastern Library Association [SELA], (Orlando), June 25, 2004.

**For more information about this workshop or to register, go to: <http://sela.lib.ucf.edu/ALAAssessment.htm>.**

Bill Nelson. Presentation, "Higher Education Standards for Libraries (2004): Library Assessment and the New ACRL Multi-Type Standards," Illinois Library Association (Chicago), September 29, 2004.

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## ANNUAL 2004 Orlando Information & Dates

### Friday, June 25<sup>th</sup>

Sixth Annual Friday Night Feast, 7:00 pm  
Ming Court Restaurant  
9188 International Drive  
Orlando, Florida  
<http://www.ming-court.com/>

### Saturday, June 26<sup>th</sup>

Executive Committee 8:30 am - 11:00 am, Crowne Plaza  
Program Planning - Chicago, 2005 9:30 am - 11:00 am  
CLIP Notes Committee 11:30 am - 1:00 pm, Wyndham  
Program Planning - Orlando, 2004 11:30 am - 12:30 pm  
Standards Committee 11:30 am - 1:30 pm, Ritz Genoa II

### Sunday, June 27<sup>th</sup>

**PROGRAM: A Library Balancing Act: Patron Rights  
vs. National Security 8:30 am - 10:00 am**  
**JW Marriott Grande Lakes, Palazzo D**

### Sunday, June 27<sup>th</sup>

College Library Directors Discussion Group  
2:00 pm - 4:00 pm, Ritz Sienna I/II  
Communications Committee  
4:00 pm - 5:00 pm, Ritz, Napoli I

### Monday, June 28<sup>th</sup>

Membership Committee  
8:00 am - 9:00 am, Sheraton 203  
Continuing Education Committee  
9:30 am - 11:00 am, Ritz Genoa II  
Leadership Committee  
9:30 am - 11:00 am, Crowne Plaza  
Lower Mezzanine  
Program Planning - Chicago, 2005 9:30 am - 11:00 am  
Research Committee 9:30 am - 11:00 am, Rosen Plaza  
Medium-Sized Academic Libraries Discussion Group  
9:30 am - 11:00 am, Sheraton Indian

### Tuesday, June 29<sup>th</sup>

Executive Committee 8:30 am - 11:00 am, Crowne Plaza



*Be sure to verify locations in the final program!*