



**RESOLUTION REGARDING THE FINAL DRAFT REPORT OF THE INTERAGENCY
KIOSK COMMITTEE**

- WHEREAS,** Libraries are established points of access for government information for communities; and
- WHEREAS,** Professionally trained library staff assist the public with their information needs; and
- WHEREAS,** The Interagency Kiosk Committee of the Customer Service Improvement Team of the Government Information Technology Services Working Group has presented a vision for the introduction of kiosk technology to improve the delivery of government services to the public and to bring government closer to the people it is meant to serve; and
- WHEREAS,** The Final Draft Report of the Interagency Kiosk Committee specifically states that kiosks are one of a number of delivery channels for government information; and
- WHEREAS,** The Final Draft Report indicates that interagency coordination is necessary to implement a kiosk system; and
- WHEREAS,** The U.S. Postal Service has met with librarians concerning potential cooperation on the kiosk project; now, therefore, be it
- RESOLVED,** That the American Library Association commend the Interagency Kiosk Committee for its proposals for delivering federal information services directly to the public; and, be it further
- RESOLVED,** That the American Library Association urge the Interagency Kiosk Committee and its parent agency to consider locating kiosks in libraries, particularly in Federal Depository Libraries; and, be it further
- RESOLVED,** That the American Library Association urge the Interagency Kiosk Committee to include the library community as a partner in planning, developing, and piloting the interagency kiosk program; and, be it further
- RESOLVED,** That copies of this resolution be transmitted to the Interagency Kiosk Committee, to the United States Postmaster General, to other appropriate federal agencies, and to appropriate congressional committees.

Adopted by the Council of the
American Library Association
Philadelphia, Pennsylvania
February 8, 1995
(Council Document 20.9)