FEDERAL LIBRARIAN

Federal and Armed Forces Libraries Roundtable

Vol. 26, No. 2, Winter 2008

# Greetings From the President:

As the President of FAFLRT, I look forward to working with the Executive Board, the Committees and the officers during the coming year. But most importantly, I am very honored to work with the membership to strengthen the Round Table, to increase collaboration, to improve communication, and to offer new educational programming. Several initiatives have already begun. To strengthen the Round Table and to improve communications, a proposal was put before the Executive Board to establish a Committee on Legislation. The purpose of such a committee is to draft resolutions to go before the General Assembly of ALA. Typically resolutions seek ALA advocacy on behalf of the members of a Round Table. Many Round Tables have such a committee, but FAFLRT currently does not. This was rectified when the Executive Board voted to establish a Committee on Legislation. This Committee will also improve communications with membership by holding listening sessions at various venues and seeking membership input concerning the most pressing issues facing Federal and Armed Forces libraries. Watch your FAFLRT e-mails for announcements of these listening sessions. If you cannot attend a listening session, the Round Table is collaborating with Special Libraries Association to use listservs to solicit input through the Military Librarians Division. If you are reading this and have any concerns to voice, please feel free to contact me directly at (757) 570-7008.

As President of FAFLRT, I will also be representing members at two important upcoming events. The first is an ALA event to be held December 12, 2007. It is the Summit on Government Information Policy to be held at ALA's Washington, DC office. The purpose of this meeting is to discuss the government information policy issues facing libraries today. The second event is the Council of Presidents meeting, a subgroup of the Council for Excellence in Government. The purpose of this meeting is to identify and focus on broader public policy questions and issues and trends in public service in America.

The Round Table also seeks to increase internal and external collaboration as well as offer new and exciting educational programming. The Round Table has already begun this. For example, at the annual conference in June, a morning program on Careers in Federal Libraries was sponsored by the Round Table and planned by Nancy Faget. Hosted at the Library of Congress, the program was an interactive web cast to library schools across the country and has been archived and made available through FLICC/FEDLINK. Over 150 attendees and several library schools heard presentations from many different types of Federal librarians including the Armed Forces. Hopefully, to become an annual event of the Round Table, the event will be offered again in Anaheim. It was truly a collaborative event between Federal and Armed Forces librarians including FLICC/FEDLINK. Another example of new programming is being planned for Anaheim. The two programs of particular interest are "Gov 2.0: Going further with the Wikinomics folks" and "Researching, Archiving, and Collecting for the U.S. Congress". See the agenda inside this newsletter for details on these exciting offerings.

Please plan to attend the FAFLRT board and membership meeting during the ALA Midwinter conference in Philadelphia. The meeting is scheduled for Saturday, January 12th, at 8:30, and includes a continental breakfast.

Again, I truly believe I work for you and I would love to hear from you. Please call or e-mail me. My contact information is on the back page of the Newsletter.

## ALA Midwinter Meeting

**January 12 2008 • 8:00-10:00 am**

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Open to all ALA/FAFLRT members

ALA 08

MIDWINTER meeting philadelphia

january 11-16, 2008

# FEMA Library Closes

The FEMA Headquarters library seems to be a casualty of the Department of Homeland Security (DHS) consolidation. The closing is said to be "just one development in a larger plan to bring better library services to FEMA and the DHS."

The closing was a FEMA management decision based on several factors. Notably, the library had no budget for at least eight consecutive years; was not used by FEMA staff; and the status of its collection, services, and location had deteriorated. The library had not purchased new resources in years. Rather, the librarian obtained books for the collection from the LC Gifts and Exchange program. Apparently, most FEMA staff did not use the library because the collection consisted of dated or unwanted materials from office collections and the staff now have online, desktop resources provided through the DHS library portal. Though books were added from LC, the books were either uncataloged or retained their cataloging from the original agency that sent them to LC. Moreover, several years ago, the FEMA library was relocated to a space on the same level as the loading dock and next to the agency mailroom, and thus became less visible and accessible.

Probably, the most unique collection from the FEMA library is a group of Civil Defense Technical Reports from the 1950s and 1960s. These original materials have been of interest to researchers, and both LC and George Mason University have had discussions about the disposition of these technical documents.

The Information Services Coordinator of library programs in DHS is leading efforts to expand access to library resources and services for the 14 libraries that make up the DHS Library consortium. On November 8, they hosted a meeting with LC Federal Research Division staff conducting a study on the future development of DHS libraries and library services within the DC metropolitan area. The DHS library program already has a five-year plan of its own, and strategic goals and objectives. However, the research team will consider larger questions like: What composition should the libraries collections take if DHS centralizes on one physical campus, or remains dispersed among various places? What physical and virtual services would best serve components end user needs?

The DHS library program has already taken some initial steps to consolidate their resources and provide improved access to their services. For example, the program has developed a prototype catalog that consolidates access to the libraries' various collections. Currently, four libraries within the group have integrated library systems (ILS) from four different vendors. But one of the consortium's goals is to have one shared ILS. Another consortium initiative is the aforementioned DHS portal, which provides the DHS workforce with desktop access to more than 30 electronic databases available through the library, including Lexis Nexis, Westlaw, and EBSCO.

The library was staffed by a librarian and an assistant before it closed. Both were reassigned within their current CIO/IT directorate to positions in the FOIA/records management division of FEMA.

The agency has another library at the National Emergency Training Center that has not been closed. This library has a strong web presence, and supports the NETC in providing educational materials to state and local first-responders and others.

***By Tara Olivero***

## Award Nominations Due: April 11, 2008

FAFLRT Achievement Award
FAFLRT Adelaide del Frate Conference Sponsorship Award
FAFLRT Cicely Phippen Marks Scholarship of $1500
FAFLRT Distinguished Service Award
Please submit your nominations to:
Chair: Shirley Loo (202-707-6785 or sloo@crs.loc.gov)
Co-Chair: Maria Pisa (301-504-5834 or mpisa@nal.usda.gov )
For more information on the FAFLRT awards please check out the FAFLRT webpage at: http://www.ala.org/ala/faflrt/faflrtawards/


## Rates for Advertising in the FEDERAL LIBRARIAN

Federal and Armed Forces Libraries Roundtable

### GENERAL INFORMATION

The ***Federal Librarian*** newsletter, is the quarterly journal of the American Library Association's Federal and Armed Forces Libraries Round Table (FAFLRT). It presents recent developments and events of interest to the Federal and Armed Forces library community, including news and reports on international, federal, state, and local government issues. The ***Federal Librarian*** subscription base is approximately 600.

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| Summer 2008 | April 18, 2008 |

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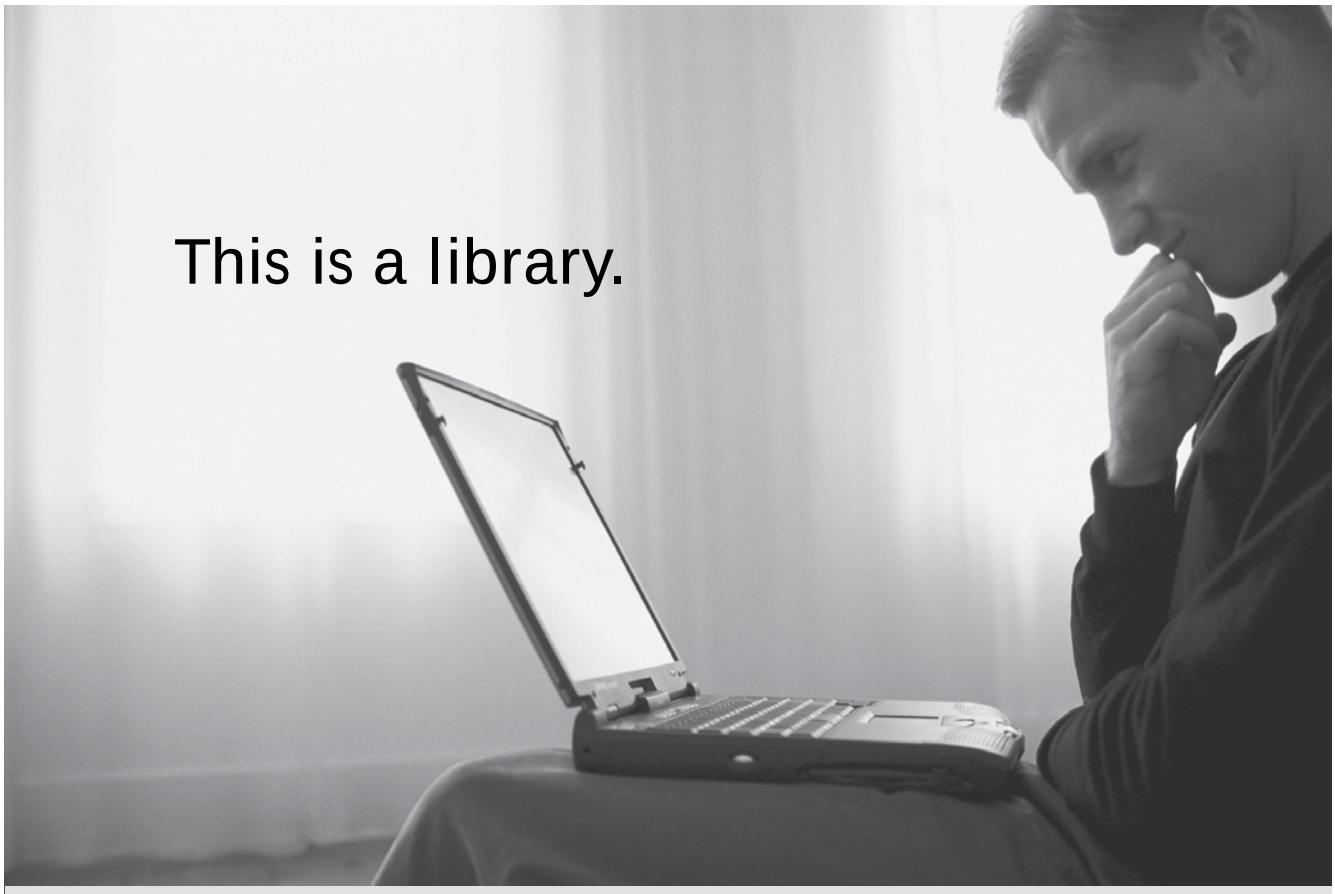


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# Naval Postgraduate School's Dudley Knox Library Accepts Gift

The Naval Postgraduate School (NPS) in Monterey, Calif., received a special gift in the form of more than 1,620 WWII submarine war patrol reports from a retired Vice Admiral in a ceremony at the Dudley Knox Library on Oct. 29.

Retired Vice Adm. Roger Bacon donated the reports, which covered 255 vessels, to NPS in a special ceremony attended by NPS President and retired Vice Adm. Daniel Oliver. Also in attendance were University Librarian Eleanor Uhlinger and Librarian Michaele Huygen. The collection represents 63,000 pages of more than 1,620 reports, now presented for the first time in digital format on a 29-DVD set. This is the fist time in the 62 years since the end of WWII that these items have all been located in one easy-to-access area.

This digitization effort, completed in large part by a "navy" of volunteers and former submariners, brings together reports on paper, microfilm and microfiche that were distributed among three locations: Submarine Force Library and Museum, Groton, Conn.; National Archives and Records Administration, College Park, Md.; and Naval Undersea Museum, Keyport, Wash.

***Left to Right: NPS Librarian Michaele Huygen, Retired Vice Adm. Roger Bacon, NPS President Daniel Oliver and NPS University Librarian Eleanor Uhlinger pose in the NPS Dudley Knox Library after a brief ceremony.***

U.S. NAVY PHOTO COURTESY: MASS COMMUNICATIONS SPECIALIST 2ND CLASS (SW) COREY TRUAX

During the ceremony, Bacon, who taught undersea warfare at NPS from 2003-2007, made this presentation to the Library to honor the significant contributions Huygen provided to faculty, students and staff in the form of bibliographies, collection development, reference and research assistance. In his closing remarks, Bacon commented, "I am most grateful for all those in the Dudley Knox Library who work so hard to assist professors and students here [at NPS]."

For a look at Ms. Huygen's bibliography, Submarine Warfare in the 20th & 21st Centuries, please visit the Dudley Knox Library website: http://www.nps.edu/Library/Research/Bibliographies/SubmarineWF/SubWFbib.html

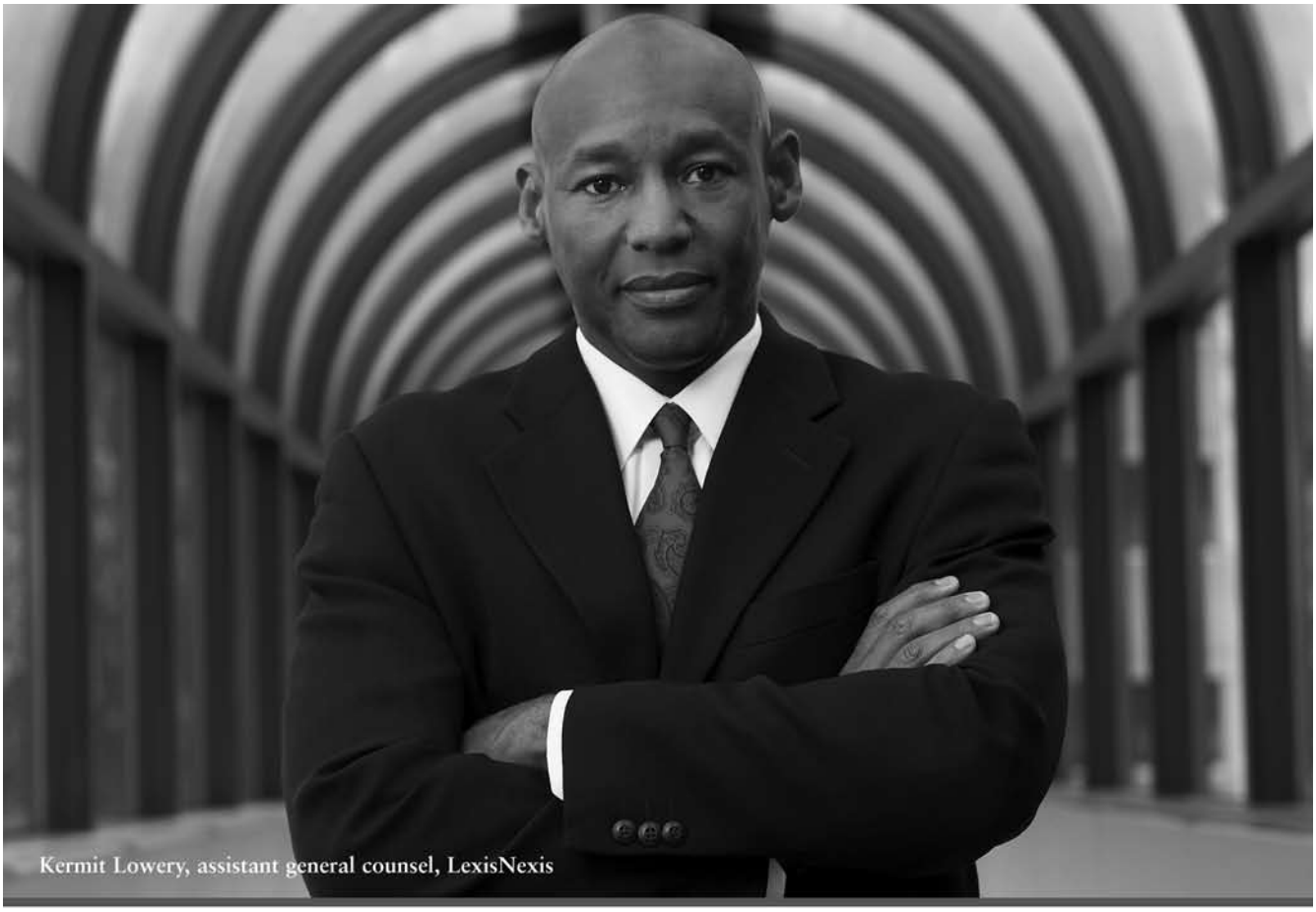
To learn more about the details of the digitized patrol reports, or to order selected works or a full set, please visit the Submarine Memorabilia website: http://www.usssealion.com/NSL/war_patrols.htm

For a list of the WWII USN Submarine War Patrol Reports: http://www.usssealion.com/NSL/PDF/Page_Price.pdf

For more information on the Dudley Knox Library or on this event, please contact University Librarian Eleanor S. Uhlinger at 831-656-2343 or email euhlinger@nps.edu.

***Left to Right: NPS University Librarian Eleanor Uhlinger, NPS President Daniel Oliver and NPS Librarian Michaele Huygen accept a 29-DVD set of WWII USN Submarine War Patrol reports from retired Vice Adm. Roger Bacon in the Media Room of Dudley Knox Library.***

U.S. NAVY PHOTO BY MASS COMMUNICATIONS SPECIALIST 2ND CLASS (SW) COREY TRUAX

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# Naval Libraries Update

As MLW (Military Librarians Workshop) approaches, Navy librarians prepare to meet and share experiences both good and bad. Here following are samples taken from some of those reports.

**Dudley Knox Library, Naval Postgraduate School, Monterey, CA:**

MLW 2008 – Will take place in Monterey, CA: Military Library 2.0, Hyatt Regency Monterey, 7-12 December 2008. Mark your calendars.

10% Budget Cut – Forced vacancies to remain unfilled, cancellation of lesser used resources, and cutting the book budget.

Remodeling Contract Let – Entrance, Patron/Public and Selected Staff Spaces Charged Information Commons Space Committee to prepare long-range plan for reconfiguration of library staff and public spaces; subsequently awarded design/build contract to construction/architectural firm to remodel Library entrance, patron/public, and select staff spaces.

Outfitted 3 group study spaces (including 1 in Restricted Resources and Services [RRS]) with plasma screens, speakers, laptop switching devices, and mobile furniture to promote collaborative student teamwork; work orders issued to do 1 more collaboratory and upgrade/reconfigure 3 existing classroom/conference spaces to improve flexibility of usage.

Restricted Resources and Services collaborated with campus partners, STRATCOM, and DTIC to create searchable online database of NPS classified theses, reports, and documents for use on classified networks.

Reference and instruction librarians experimented with new ways to reach patrons and delivered instructional tutorials locally, to distance learners, and on Library website, using: BlackBerries, iPods, tablet PCs, and web delivery tools (wikis, blogs and RSS feeds); partnered with technologists and faculty members to use software like Camtasia Studio 5.0, Elluminate Live! collaborative software; and continued outreach into resident and distributed classrooms; and embedded a reference librarian in the Graduate School of Business and Public Policy.

Collaborated with Alumni Relations Office and several database vendors to create NPS alumni portal that provides access to selected e-resources and Library services

**Nimitz Library, U.S. Naval Academy, Annapolis, MD**

Library Expansion & Modernization – Identified as #1 Milcon Project at Academy, 2010 or 2011

Short-Term Renovation Project – Library Absorbing Registrar, Academic Center, Instructional Development Support Center.

Regional Studies/Critical Languages Buildup was supported by $650k One-Time FY07 Funds.

New International Studies Librarian Position was funded by the same initiative.

***Long-time Associate Director John Cummings retired in June and was succeeded by Patti Patterson, Head of Reference.***

Added 600,000th Volume (Books & Bound Periodicals) in October 2007

**Naval War College Library, Newport, RI**

The Library has launched a very aggressive Informational Literacy Awareness program to orientate the students in all phases of the academic program. It has been very well received with the number of sessions increasing 27% (44 to 56) and the number of students increasing 43% (631 to 903). The Senior Class Joint Military Operations Students extended an invitation to all Reader Services staff to attend a brief ceremony in their honor in the Pringle Auditorium.

The Library is planning to reconfigure space in its foyer to increase the student leisure study area.

The Classified Library was reconfigured with the purchase of new furniture. This increased access to the SIPRNET terminals.

The Library is in the process of having its computer hardware upgraded.

***Lucille Rosa, Head of Technical Services, is a member of the NSPS Implementation Team at the NWC. She has been providing training and assisting converting supervisors and employees in writing NSPS objectives.***

***Dr. Evelyn Cherpak, NWC Archivist and Naval Historical Collection Curator, was a panel member on the local PBS station for her work in interviewing "Women in the Navy." Dr. Cherpak has taken countless oral histories which have been transcribed and available at the Naval War College.***

***The Library recently created the position of Systems Librarian which was filled by Rose Bartholomew.*** We are in the process of filling a GS-5 Library Technician position which will enable us to be fully staffed.

The Library has continued to struggle with DOD and Navy Cyber Security mandates. Currently, our online catalog is only accessible on our Intranet. We are trying to establish an ASP solution to the problem with our vendor so that our catalog will be available on the Internet once more. The EZProxy server was also taken down which means that 55 of our 60 databases cannot be accessed by our 2500 CDE (College of Distance Education) students. We have a work-around for the five main databases using passwords.

Last year the Library lost 11,000 sq. ft. to the College for the creation of space to house the new Naval Strategic Policy for the CNO. We had to move 25,000 bound serials in two weeks to free up space for the new room. Stacks were reconfigured and some titles were sent into storage.

The Library has been informed that it has been dropped from the new MILCON project for the College.

***By Lucille Rosa***

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# U.S. Customs and Border Protection Librarian Consults in Kenya

Hoyt Galloway, Director, U.S. Customs and Border Protection Library, visited the scenic lands of Kenya to consult with the Kenya Revenue Authority (KRA) about upgrading their libraries. During his trip this August, Mr. Galloway evaluated the KRA Headquarters Library in Nairobi and the library at the KRA Training Institute (KRATI) Library in Mombasa.

The consultation consisted of a PowerPoint presentation to KRA authorities on the resources of the CBP Library and the OIT Virtual Learning Center (VLC). This was followed by a distribution of core book and journal bibliographies and online resources needed by a fully functioning customs library. These printed distributions were especially tailored for Kenya by the superlative CBP Library reference staff. Following his presentations, Hoyt toured the facilities meeting one-on-one with KRA officials and local library staff to follow-up on his talk. Hoyt made several helpful recommendations for the KRA libraries including:

- The KRA HQ and the KRATI libraries need to be accessed through the KRA webpage.
- Once the libraries are networked with computers and e-mail capabilities, the library staff should provide access to online book and journal databases – especially in Kenyan law, taxation, management and customs regulations.
- Both libraries should be part of an integrated library system (ILS) that allows cataloging and KRA online access to the collection.
- The print book and journal collections need to be expanded as well with major additions in law and customs regulations.
- Hoyt provided sources for online and printed resources that include discounted books and journals from the Library of Congress's Kenya Office, over 700 online journals provided free of charge to African libraries by JSTOR, plus numerous philanthropic societies that provide discounted or free online and print resources to most African libraries and information centers.

The U.S. Customs and Border Protection Library's collection was downsized and moved from the Ronald Reagan Building in June 2007 to the Mint Annex Building (9th and H Street) in Chinatown. The library resources are accessible via desktop worldwide from any CBP staff member who is connected to CBPnet. The library web page is visited over 5,000 times each month and our research staff provide over 500 one-on-one services each month as well. Additionally as the most comprehensive full service library within DHS, the CBP provides research services to all within the Department who contact us. The CBP Library is also accessible throughout DHS via the DHSOnline portal.

# Fabulous Feds

Christina Kruger, Asst Librarian at the Hanau Post Library in Germany has been selected for the Acquistions Librarian at the US Army Europe Regional Library in Heidelberg, Germany.

Dr. Arlene Luster, Library Director of the Hanau Library System in Germany resigned in June 2007.

The Federal Library and Information Center Committee of the Library of Congress would like to announce the election of the Rotating Members to serve three year terms beginning in 2008. The new members are: Nancy Faget, Government Printing Office Library, Amanda Wilson, Department of Transportation Library, Suzanne Ryder, Naval Research Laboratory Library, Gerald A. Steeman, NASA Library and Sally Boskens, National Geospatial-Intelligence Library.

***Branch Library Information Resources Branch Chief Fran Perros, IIP Electronic Resources Librarina Eileen Deegan and Information Resources Officer Sheila Weir outside the Federal Constitutional Court, Karlsruhe, Germany.***

Fran Perros, the Technical Services Branch Chief at the Ralph J. Bunche Library, Department of State, attended a two week study tour of the German Parliamentary library system in early October. The Initiative for Continuing Education in Academic and Research-Oriented Special Libraries and Related Institutions and the Checkpoint Charlie Foundation sponsored the tour. The tour included Library and Parliament visits in Berlin, Hamburg, Dresden, Munich, and Karlsruhe, as well as a visit to the Stasi archive and to the American Embassy in Berlin.

Stephanie A. Xander has been promoted and is now employed at Quantico.

Donna Epps Ramsey was a member of the Quills Voting Board which selected the best authors of 2007. Donna attended the Quills Literary Awards ceremony at Lincoln Center, New York, Oct 22nd. The event was televised on NBC with Al Roker and Hoda Kotb, NBC, as MCs.

Terrie Wheeler is the new chief librarian at the Walter Reed Army Institute of Research (WRAIR) Gorgas Memorial Library. She transferred to WRAIR from NIST, and before that she was the chief librarian of the VAMC libraries in Pittsburgh.

***Submitted by Cynthia Shipley***

# DKO (Defense Knowledge Online)

For many years, we have had the NKO (Navy Knowledge Online) and the AKO (Army Knowledge Online). Now enter DKO (Defense Knowledge Online).

DoD has decided to create a single, uniform portal to access all of the functions that are currently provided through NKO, AKO and more. DKO is based on AKO so many of the same pages are still in use for both systems. Pages will be branded as DKO over time, usage is not affected. Since AKO is providing the foundation for the DKO portal, you can go there to get additional information. The AKO URL currently serves as the DKO URL: https://www.us.army.mil.

The emphasis is jointness as well as eliminating duplication of effort. The Naval War College has signed up as early adopters and though full implementation will not take place overnight, we are being encouraged to get accounts.

The vision of the DKO is to "develop an adaptive and agile enterprise portal for the DoD community that utilizes current and future net-centric technology to enable a framework that empowers knowledge dominance, ensures synchronization of resources, and aggressively enables situational awareness and operational security in support of the Warfighter."

The DKO mission is to "lead a joint effort to develop, integrate, deploy, and support Defense Knowledge Online in order to facilitate joint communication, collaboration, and knowledge management throughout DoD NLT 1 Oct 09. On order, support other federal agencies and Allies as required."

Team SPAWAR will be developing Navy portal areas in FY08.

Some of the services that will be available through DKO include e-mail, discussion forums, instant messaging, chat, web conferencing, and application sharing. At the NWC, there is talk about moving from email as hosted on our own servers to email through DKO. If we were to make that move, as described, it might eliminate the problems that we now face accessing our email when we are away from our CNET machines.

To find out more, click the link at the bottom of the AKO/DKO home page, Learn more about DKO.

***Submitted by Lucille M. Rosa***

**NOMINATIONS NEEDED FOR FAFLRT 2008 ELECTION**

Nominations for the office of Vice President/President Elect; Secretary; Armed Forces Director; Federal Director are needed. Please submit nominations (including self nominations) to Fran Perros, perrosfe@state.gov by Friday, January 18.


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**Washington Office**

# ALA American Library Association

November 6, 2007

Dr. Thomas O. Hunter
President and Director
Sandia National Laboratories, New Mexico
P.O. Box 5800
Albuquerque, NM 87185-0101
*Sent via fax: 505-844-1120*

Dear Dr. Hunter:

The American Library Association (ALA) opposes the closing of the Sandia National Laboratory's physical library and the dispersal of its print collection. Dispersal will make both current subject and historical research much more difficult, affecting the development and research activities of the Lab. We understand that this decision has been made to achieve savings for the overall Laboratory budget; however, without adequate study to determine the potential costs to Sandia Laboratory for library services no longer being provided to Sandia employees, these savings may instead result in higher overall costs and a substantial decrease in the productivity of the entire Laboratory.

Founded in 1876, the ALA is the oldest and largest library association in the world with 65,000 individual members and 4,000 library and corporate members dedicated to improving library services and promoting the public interest in a free and open information society.

The Sandia National Laboratory Library is well known for providing excellent service to researchers and staff and has long been recognized for its leadership in providing innovative services. The delivery of these excellent services is attributed to the professional information services staff who are familiar with the scope of the collection, library users, and the mission of the Laboratory. The specialized and unique collections of the Sandia National Laboratory Library, built with taxpayer funds, are nationally important for supporting the critical scientific research and activities undertaken at the Laboratory.

We are concerned that this valuable and unique collection built over years may disappear—has there been verification that the materials exist in another repository? Have you considered that the value of a full, intact collection is critical for proper research or the amount of time necessary to recover through interlibrary loan any missing documents when they are required? Would certain security-classified materials

(which probably will eventually be declassified) become difficult if not impossible to find because of the proposed dispersal?

Have you considered how the transition to a completely electronic collection might affect the quality of information seeking? Are you aware that the discovery of new information to facilitate innovation is inhibited when library stacks are closed, and that the speed of access does not necessarily infer a better quality of research? Making library collections available only in database format inhibits the type of serendipitous discovery that browsing enables.

ALA urges that an extensive study of the full impact of this action be undertaken as soon as possible. We would hope that this study would draw on the expertise of information professionals to assess the optimal approach for achieving both savings in budget and providing staff access to this necessary scientific and technical information. Additionally, this study should include the impact of the loss of expertise currently provided by the librarians on staff and assess how to address this loss.

Our colleagues at the Special Libraries Association have also addressed this issue with you in a letter dated October 23, 2007. We agree with their stated concerns and recommendations. The ALA stands ready to work with you and your staff to ensure that this unique library is preserved and that the high standard of library services is maintained.

Sincerely,

Emily

Emily Sheketoff
Executive Director of the Washington Office

# DTIC to Host 34th Annual Conference

"Protecting While Sharing Defense Information," is the theme for the Defense Technical Information Center's (DTIC) Annual Conference, which will be held April 7-9, 2008 at the Hilton Alexandria Old Town (Alexandria, Virginia).

DTIC's Annual Conference brings together more than 300 information professionals from the science, technology, research and development, and acquisition communities who create, disseminate and use DoD scientific, research, and engineering information. Maximizing research productivity, preventing unnecessary or redundant research, and networking among peers are just some of the benefits gained by attending the conference. Speakers from government, private industry, and DTIC will address evolving information technologies. The first two days will feature a number of government and commercial exhibitors demonstrating and discussing the latest information services and technology.

Hands-on training will be offered at DTIC's Headquarters, Ft. Belvoir, Virginia, Thursday-Friday, April 10-11. Complimentary shuttle service between the conference hotel and the training site will be available both April 10th and 11th.

For more information contact DTIC's conference coordinator at: 703-767-8236/DSN 427-8236, confinfo@dtic.mil

For conference updates bookmark: http://www.dtic.mil/dtic/annualconf/

***Sandy Schwalb, Public Affairs Officer (DTIC)***

# Federal and Armed Forces Libraries Round Table Board: 2007-2008

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