

3-D PRINTING

- ALA Launches Educational 3D Printing Policy Campaign, **2014 (S/O): 18**
- Fabulous Laboratory, A, **2012 (J/A): 31–32**

3M

- Last One Standing, **2012 (J/F): 32**

21st CENTURY SKILLS

- Innovation in Public Libraries ("President's Message"), **2014 (J/F): 6**

24 HOUR SERVICE

- Open All Night ("Forward Thinking"), **2014 (N/D): 26–27**
- 2012 State of American Libraries* (ALA)
 - Planning to Thrive, **2013 (M/J): 26**
- 2013 Public Library Data Service Statistical Report, The, **2014 (M/A): 26–38**
- 2014 Public Library Data Service Statistical Report, The (Reid), **2015 (M/A): 30–41**
- 2015 Public Library Data Service Statistical Report (Reid), **2016 (M/J): 24–33**
- 2017 Public Library Data Service Report (Reid), **2017 (S/O): 20–30**

A

ABILITIES AT MAXIMUM PROFIT (AMP)

- AMP'd@your library ("Tales"), **2012 (J/A): 14**

Abron, Dawn

- Journey to a Makerspace ("Wired Library"), **2018 (J/A): 14–15**

ACADEMIC LIBRARIES

- Common Ground ("Tales"), **2013 (M/J): 6–8**
- Too Old to Hire, Too Young to Retire ("Trending"), **2016 (M/J): 9–10**

ACCESS

- Accessing Digital Information ("Wired Library"), **2017 (M/A): 20–21**
- Equity of Access ("Best Practices"), **2016 (J/A): 12–13**
- The MLS Degree and the Future of the Library Profession, **2018 (S/O): 14–15**
- Towards a Framework for Digital Justice in Public Libraries ("Wired Library"), **2018 (J/F): 13–15**
- Why Good Cataloging is Good Customer Service ("Trending"), **2017 (M/J): 8**

ACCESS, LONGEVITY OF

- Balancing Patron Demand for All Formats, **2012 (J/F): 40**

ACCESS POLICIES

- Technology Center Focuses on Innovation and Creativity, **2014 (J/F): 50**

ACCIDENTAL LIBRARY TECHNOLOGY TRAINER

- PLA News, **2014 (J/A): 3**

ADAMS, GERARD

- We Can Be Heroes ("Forward Thinking"), **2018 (S/O): 20–21**

ADAPTIVE CHALLENGES

- Potholes to Possibility ("President's Message"), **2015 (S/O): 6–7**

ADA (Ohio) PUBLIC LIBRARY

- Baker & Taylor Entertainment Award Winner, **2013 (J/F): 3**

Adler, Warren

- My Salute to Librarians ("Perspectives"), **2015 (M/A): 16–17**

ADOBE CONTENT SERVERS

Last One Standing, **2012 (J/F): 30**

ADRIAN PUBLIC LIBRARY (Mich.)

Technology Petting Zoos ("Tales"), **2012 (J/F): 14**

ADULT EDUCATION SERVICES

Importance of Teaching Adult Services Librarians to Teach, The (Curtis), **2017 (J/A): 31–33**

Tailored to Succeed: Meeting Community Needs, **2013 (M/A): 32**

ADULT LITERACY

Adult Literacy Approaches in Public Libraries ("Perspectives"), **2013 (J/F): 18–22**

Failing to Read Well, **2013 (J/F): 40–44**

A New Beginning ("Fundraising"), **2013 (J/F): 26**

Personal Observations, Experience, and Knowledge, **2013 (J/A): 39**

Plaza Comunitaria: Literacy Programming @ the Library, **2013 (J/F): 36–38**

Second Start at the Oakland Public Library, **2013 (J/F): 46–51**

Supporting Adult Literacy ("Verso"), **2014 (M/J): 8–10**

ADULT SUMMER READING

Lafayette Public Library Adult Summer Reading ("Perspectives"), **2016 (J/A): 17**

ADVENTURE CYCLING ASSOCIATION

Bicycle Tourists, **2013 (M/J): 22–23**

ADVOCACY

Applying Previous Library and Non-Library Experience to Best Advantage, **2016 (M/A): 25–26**

Planning to Thrive, **2013 (M/J): 28**

Public Library Advocacy (Stenström & Haycock), **2015 (J/A): 38–41**

AFRICAN AMERICAN CHILDREN

Mirrors and Windows: Diversity in Children's Picture Books, **2016 (N/D): 29**

AFRICAN AMERICAN CULTURAL AWARENESS

Urban Youth and Public Libraries, **2014 (S/O): 35**

AFRICAN-AMERICAN RESEARCH LIBRARY AND CULTURAL CENTER (Fla.)

Celebrating Our History ("Perspectives"), **2014 (J/F): 19–20**

AFRICAN LIBRARY AND INFORMATION ASSOCIATIONS (AFLIA)

Transformation Will Not be Televised, The ("President's Message"), **2017 (M/J): 5**

AFTERWORDS: BOOK CHATS

Taking RA Online ("Best Practices"), **2017 (M/J): 13**

Agosto, Denise

Hey! The Library Is Kind of Awesome!, **2016 (S/O): 30–34**

Learning from Librarians and Teens about YA Library Spaces, **2014 (M/J): 24–28**

Reaching Senior Patrons in the Digitized Library, **2013 (N/D): 38–42**

AIRPORTS AND E-BOOKS, **2012 (J/F): 15**

ALA

Grants, Awards, and Fellowships ("Bringing in the Money"), **2012 (M/J): 23–26**

Looking Forward to a Productive Year Ahead ("President's Message"), **2014 (J/A): 5–6**

ALA ANNUAL CONFERENCE, **2015 (J/F): 3**

Elected PLA President ("News"), **2012 (M/J): 3–4**

PLA News, **2015 (M/A): 3**
ALA Calls Passage of USA Freedom Act a "Milestone," **2015 (M/J): 30**
ALA CENTER FOR THE FUTURE OF LIBRARIES, **2013 (S/O): 12**
ALA CERTIFICATION PROGRAMS
Certification for Public Library Personnel ("Perspectives"), **2013 (M/A): 13–21**
ALA CORE VALUES
Lack of Common Ground Can Make Diplomacy Difficult ("Perspectives"), **2018 (J/A): 11–12**
ALA "DECLARATION FOR THE RIGHT TO LIBRARIES"
PLA News, **2013 (J/A): 4**
ALA DIGITAL CONTENT & LIBRARIES WORKING GROUP
ALA Releases E-Book License Scorecard, **2013 (J/F): 10**
ALA DIGITAL LITERACY TASK FORCE
Teaching Teens about Digital Literacy ("Passing Notes"), **2013 (J/F): 28**
ALA DIVERSITY DATA
ALA Releases New Data to Update Diversity Counts Report ("News"), **2012 (S/O): 4**
ALA ELECTIONS
PLA News, **2015 (M/A): 3**
ALA Launches Educational 3D Printing Policy Campaign, **2014 (S/O): 18**
ALAMEDA PUBLIC LIBRARY (Calif.)
Universal Class ("Tales"), **2012 (J/F): 14**
ALA MIDWINTER MEETING, **2013 (N/D): 4**
ALA Partners to Aid Libraries in Nepal, **2015 (M/J): 10**
ALA POLICY ON LIBRARY SERVICES TO THE POOR
Library Service to the Homeless, **2012 (M/A): 34–35**
ALA's OFFICE FOR INTELLECTUAL FREEDOM
Libraries and News Literacy ("Verso"), **2013 (J/F): 13–14**
ALEXANDRIA BLACK HISTORY MUSEUM
Alexandria Library Celebrates Sit-In Anniversary ("Verso"), **2013 (M/A): 7–8**
ALEXANDRIA (Va.) LIBRARY
Alexandria Library Celebrates Sit-In Anniversary ("Verso"), **2013 (M/A): 6–8**
ALEXIE, SHERMAN
PLA News, **2015 (N/D): 3**
ALICE (in Wonderland)
Down a Reading Rabbit Hole ("Under the Radar"), **2015 (N/D): 11**
ALICE C. SABATINI GALLERY
Expanding the Boundaries of Library Work ("Tales"), **2013 (M/A): 11**
ALLEN COUNTY (IN) PUBLIC LIBRARY
Engaging Patrons with Library Podcasts (Dowling), **2017 (J/A): 29**
Tourist Attractions ("Tales"), **2013 (J/A): 8**
ALLIE BETH MARTIN AWARD
PLA Awards ("News"), **2012 (S/O): 3, 2013 (J/F): 3**
ALL MY BOOKS DATABASE
Why So Serie-ous?, **2012 (S/O): 36–39**
ALOUD PODCAST
Engaging Patrons with Library Podcasts (Dowling), **2017 (J/A): 28**

ALPINE (TX) PUBLIC LIBRARY

Fundraising for the Future ("Best Practices"), **2017 (M/A): 13**

ALSC, CBC Announce Day of Diversity: Dialogue and Action, **2014 (N/D): 24**

Alvarez, Barbara

Public Libraries in the Age of Fake News, **2016 (N/D): 24–27**

ALZHEIMER'S DISEASE

Reaching for Memories (Kelsey), **2018 (J/A): 26–29**

AMERICAN LIBRARY ASSOCIATION. *see* ALA

AMERICANS WITH DISABILITIES ACT (ADA)

Diversity & Disability: Let's Start Talking about It ("Trending"), **2016 (J/F): 15–16**

AMES FREE LIBRARY (North Easton, Mass.)

Easton Reads Together ("Perspectives"), **2012 (S/O): 15–18**

AMES (Iowa) PUBLIC LIBRARY

Libraries Innovate with New Financial Education Programs, **2012 (M/A): 37, 2012 (M/A): 39**

Anderson, Jenna

Indiana Library Creates Lifelong Learners through Community Partnership ("Perspectives"), **2018 (M/J): 13–15**

Anderson, Josh

Engagement, Expertise, and Resources ("Perspectives"), **2013 (J/F): 18–20**

Andrews, Karen

Lafayette Public Library Adult Summer Reading ("Perspectives"), **2016 (J/A): 17**

ANIMALS IN THE LIBRARY

Lessons Learned: Service Dogs in the Library ("Perspectives"), **2017 (J/A): 15–18**

ANNE ARUNDEL COUNTY (MD) PUBLIC LIBRARY SYSTEM

Reading Confidence with Tail Waggin' Tutors (Loveridge), **2017 (S/O): 31–34**

ANNUAL CONFERENCE (PLA)

All Stars Green, Pauley, Sedaris Coming to PLA 2014 Conference, **2013 (N/D): 12**

Editor's Note, **2014 (M/A): 2**

PLA News, **2013 (N/D): 3–4, 2013 (S/O): 3–4, 2014 (J/F): 3–4, 2015 (J/F): 4**

ANNUAL FUNDS/CAMPAIGNS

Raising Money and Building Relationships through Your Annual Fund ("Fundraising"), **2013 (S/O): 20–22**

Annunziato, Diane

Social Justice Implications of Net Neutrality ("Perspectives"), **2018 (J/F): 9–10**

Anonymous

Why Everyday Kindness Matters ("Perspectives"), **2018 (M/J): 16**

Answer is Yes ("Trending"), **2015 (J/F): 11–12**

ANTHONY, CAROLYN

elected PLA President ("News"), **2012 (M/J): 3, 2013 (J/A): 3**

Anthony, Carolyn A.

Innovation in Public Libraries ("President's Message"), **2014 (J/F): 5–7**

Knowing Our Communities ("President's Message"), **2014 (M/A): 5–7**

Moving Towards Outcomes ("President's Message"), **2014 (M/J): 5–7**

New Measures for a New Era ("President's Message"), **2013 (J/A): 5–6**

The Right Work (President's Message), **2013 (N/D): 5–6**

Anticipating the Demand ("Perspectives"), **2012 (J/F): 18–19**
Antifragile Management and the End of the Annual Performance Review (Finch and Solomon), **2017 (M/J): 27–31**
ANTI-RACISM TRANSFORMATION TEAM (KPL)
Social Justice in Public Libraries? Google It ("Forward Thinking"), **2018 (J/F): 16–17**
ANYTHINK (Brighton, CO)
Community Values ("President's Message"), **2017 (N/D): 5–6**
Reimagining the Teen Experience ("Perspectives"), **2015 (N/D): 16–18**
APPLETON (WI) PUBLIC LIBRARY
Technology Reload ("Best Practices"), **2015 (S/O): 14**
APPLICATIONS FOR CHILDREN
Saying Yes to Screen Time ("Wired Library"), **2018 (N/D): 16–18**
APPLICATIONS IN STORYTIMES
Multimedia Storytimes ("Perspectives"), **2014 (S/O): 14–18**
Applying Previous Library and Non-Library Experience to Best Advantage (Flaherty), **2016 (M/A): 23–27**
ARAPHOE (Colo.) LIBRARY DISTRICT
Getting New Items into the Hands of Patrons, **2012 (N/D): 24–31**
Makerspaces in the Library ("Perspectives"), **2014 (M/A): 16–17**
ARC, THE
Reaching Out, **2014 (S/O): 29**
ARCHETYPES OF SUPERHERO
We Can Be Heroes ("Forward Thinking"), **2018 (S/O): 20–21**
Are Libraries Moral in Nature? ("Perspectives"), **2018 (J/A): 11–13**
Are You Following the Herd Off a Cliff? ("Forward Thinking"), **2016 (M/J): 22–23**
ARLINGTON HEIGHTS (IL) MEMORIAL LIBRARY
Transforming Teens into Iron Chefs ("Tales"), **2012 (M/J): 12**
The Younger Games ("Best Practices"), **2016 (M/J): 12–13**
ARLINGTON PUBLIC LIBRARY (VA)
APL Helps the Hungry with Vegetables from Its Own Garden ("Tales"), **2012 (M/A): 12**
Managing Library Millennials, **2017 (M/J): 24**
ARMSTRONG V. DISTRICT OF COLUMBIA PUBLIC LIBRARY
Library Service to the Homeless, **2012 (M/A): 32–33**
ART
Art & Engagement ("Best Practices"), **2016 (N/D): 10–11**
Art & Engagement ("Best Practices"), **2016 (N/D): 10–11**
Arthur, Rose
Filling the Toolbox ("Perspectives"), **2018 (M/A): 13–15**
ARTIFICIAL INTELLIGENCE
Automatic for the People ("Forward Thinking"), **2017 (N/D): 20–21**
ARTIST-IN-RESIDENCE
Art & Engagement ("Best Practices"), **2016 (N/D): 11**
ASIAN AMERICAN JUSTICE CENTER
Failing to Read Well, **2013 (J/F): 42, 2013 (J/F): 43**
Ask Me Why I Love My Job (President's Message), **2014 (S/O): 5–6**
ASPEN INSTITUTE

Re-Envisioning Public Libraries ("President's Message"), **2014 (N/D):** 5–6
Assembling The Inn-Team ("Forward Thinking"), **2014 (M/J):** 22–23
ASSOCIATION FOR LIBRARY SERVICE TO CHILDREN
ALSC, CBC Announce Day of Diversity: Dialogue and Action, **2014 (N/D):** 24
ATHENS-CLARKE (GA.) LIBRARY
Libraries Innovate with New Financial Education Programs, **2012 (M/A):** 42–43
AUCTIONS
Library Lovers' Art Auction, **2012 (S/O):** 28–33
AUDIENCE-DEFINED DEPARTMENTS
How a New Service Model is Redefining Library Work ("Perspectives"), **2018 (N/D):**
13–14
AUDIOBOOKS
Listeners' Advisory ("Passing Notes"), **2012 (S/O):** 26–27
Now Hear This ("Under the Radar"), **2013 (M/J):** 40
Will a New E-Branch Increase Library Usage, **2012 (J/A):** 12
AUSTIN (Tex.) PUBLIC LIBRARY
Austin Public Library Promotes the Love of Trees ("Tales"), **2012 (M/A):** 13
AUTHORS
Authors on Libraries ("Perspectives"), **2015 (M/A):** 14–17
Authors Bounce Back (Dowling), **2017 (J/F):** 17–20
Authors on Libraries ("Perspectives"), **2015 (M/A):** 14–17
AUTISM
Sensitive Family Time ("Perspectives"), **2016 (J/F):** 25
AUTISM SOCIETY OF COLORADO
Sensory-Enhanced Storytime at Douglas County Libraries, **2014 (J/F):** 37–39
Automatic for the People ("Forward Thinking"), **2017 (N/D):** 20–21
AUTOMATION
Automatic for the People ("Forward Thinking"), **2017 (N/D):** 20–21
AV FLOATING COLLECTIONS
Floating down the Cuyahoga ("Perspectives"), **2012 (M/J):** 15
AVID
Maximizing Return on Investment ("Best Practices"), **2015 (J/F):** 20–21
AWARDS
for Every Child Ready to Read Program, **2014 (J/F):** 47
PLA Awards ("News"), **2016 (M/A):** 3–4
PLA News, **2018 (S/O):** 3–4
What Makes an Award-Winning Public Library Successful, **2012 (M/J):** 30–31, **2012**
(M/J): 47
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AWARENESS TOOLKIT
PLA News, **2018 (J/A):** 4

B
Babies in the Library: Creating a Truly Baby-Friendly Early Literacy Play Space (Knoll),
2014 (J/F): 44–47
BACHOWSKI, DONNA

Electronically Preserving Obituaries, **2012 (M/A): 29**
Bad Words and Jam ("Forward Thinking"), **2015 (S/O): 21–22**
BAINBRIDGE PUBLIC LIBRARY (Wash.)
The Human Library, **2012 (M/J): 38–39**
Baker, Kate
Meeting the Needs of Diverse Communities, **2012 (S/O): 34–35**
Baker, Susan
You Can Do It! The Library Support Staff Certification Program ("Perspectives"), **2013 (M/A): 18–19**
BAKER FREE LIBRARY (BOW, NH)
Responding to a Post-Print Environment, **2012 (J/F): 19–20**
BAKER & TAYLOR ENTERTAINMENT AUDIO MUSIC/VIDEO PRODUCT AWARD
PLA Awards ("News"), **2013 (J/F): 3, 2015 (M/A): 4**
BAKER & TAYLOR ENTERTAINMENT AWARD
PLA Awards ("News"), **2012 (S/O): 3**
Balancing Patron Demand for All Formats, **2012 (J/F): 38–40**
Baldassari-Hackstaff, Laura
Sensory-Enhanced Storytime at Douglas County Libraries, **2014 (J/F): 36–42**
BALL, SARAH
Family Literacy on the Inside, **2013 (J/F): 32**
Baranowski, Richard
Quintuplets and a Barber's Memory, **2016 (J/A): 32–35**
BARRETT BRANCH LIBRARY (Alexandria, Va.)
Alexandria Library Celebrates Sit-In Anniversary ("Verso"), **2013 (M/A): 6–8**
BARRINGTON AREA (IL) LIBRARY
Art & Engagement ("Best Practices"), **2016 (N/D): 10–11**
Bartel, Cathy
We Transitioned to Floating Collections ("Perspectives"), **2012 (M/J): 16–17**
Bartlett, Wendy
Floating down the Cuyahoga ("Perspectives"), **2012 (M/J): 15**
BASECAMP
Cool Tech I didn't hear about at PLA ("Wired Library"), **2018 (M/J): 19**
BAY AREA (CA) LITERACY NETWORK
Failing to Read Well, **2013 (J/F): 41**
BAZAN, NATALIE
DEMCO New Leaders Travel Grant winner, **2013 (J/F): 3**
BE A TOURIST IN YOUR TOWN
Tourist Attractions ("Tales"), **2013 (J/A): 9**
BECHTEL FELLOWSHIP
ALA Grants, Awards, and Fellowships ("Bringing in the Money"), **2012 (M/J): 25**
Becker, Samantha
Impact Survey: Measuring Your Library's Impact, **2015 (M/J): 35–37**
Understanding Your Library's Public Access Technology Users ("Verso"), **2013 (S/O): 7–9**
Becoming a Passport Acceptance Facility (Meise), **2016 (M/J): 38–40**
BE EXTRAORDINARY

PLA News, **2015 (N/D): 4**
"BEFORE I DIE" ART INSTALLATION
PLA News, **2014 (M/A): 3–4**
Being Loved Is Not Enough ("President's Message"), **2017 (M/A): 5–6**
Bell, Jonathan Pecheco
Learning from Librarians and Teens about YA Library Spaces, **2014 (M/J): 24–28**
BELLINGHAM (Mass.) PUBLIC LIBRARY
Shaking Up Library Programming with STEM ("Perspectives"), **2014 (M/J): 15–16**
BELOIT (WI) PUBLIC LIBRARY
How a New Service Model is Redefining Library Work ("Perspectives"), **2018 (N/D): 14**
Library Cafés ("Best Practices"), **2017 (J/A): 13**
Bennett, Renae
Electronically Preserving Obituaries, **2012 (M/A): 28–30**
Berk, Josh
Mental Health Training in Public Libraries, **2014 (N/D): 34–37**
Bernier, Anthony
Learning from Librarians and Teens about YA Library Spaces, **2014 (M/J): 24–28**
YA Spaces and the End of Postural Tyranny, **2014 (J/A): 27–36**
Bertot, John
Re-Envisioning the MLS: The Future of Librarian Education, **2015 (N/D): 22–33**
Best Practices (Column)
Art & Engagement, **2016 (N/D): 10–11**
A Different POV, **2015 (N/D): 12–13**
Equity of Access, **2016 (J/A): 12–13**
Fundraising for the Future, **2017 (M/A): 11–13**
Great Libraries ("Tales"), **2012 (S/O): 12–13**
How to Bounce Back, **2017 (J/F): 9–10**
Lending Music: Supporting Patrons with Dementia, **2018 (M/A): 11–12**
Librarian for Life: An Interview with Don Napoli, **2015 (J/A): 14–16**
Libraries, Innovation, and Literacy, **2017 (N/D): 9–10**
Library Cafés, **2017 (J/A): 11–12**
Macro/Micro, **2016 (M/A): 10–11**
Maximizing Return on Investment, **2015 (J/F): 20–22**
#MeToo, **2017 (S/O): 8**
Seven Steps to Smarter Social, **2018 (M/J): 11–12**
Taking RA Online, **2017 (M/J): 11–13**
Technology Reload, **2015 (S/O): 13–14**
The Tipping Point, **2015 (M/J): 12–13**
Violence Prevention is Social Justice, **2018 (J/F): 7–8**
Whole Person Librarianship, **2015 (M/A): 12–13**
Why Didn't I Think of That?, **2016 (J/F): 18–19**
The Younger Games, **2016 (M/J): 12–13**
BETHLEHEM (Pa.) PUBLIC LIBRARY
Mental Health Training in Public Libraries, **2014 (N/D): 34–37**
BIBLE STUDIES
Getting to Know the Bible ("Tales"), **2012 (M/J): 12**

BIBLION

Library as Scholarly Publisher (Kline), **2017 (M/A): 33–34**

BIBLIOSABERMETRICS

In Search of Better Metrics ("Wired"), **2013 (M/A): 22–23, 2013 (M/A): 26**

BIBLIOTECH (Texas)

The Nation's first Fully Digital Public Library (Hays), **2014 (M/A): 46–50**

BIBLIOTHERAPY

Prescriptions for Joy, **2016 (J/A): 24–27**

BICYCLE LIBRARIES

Pedal Power ("Verso"), **2014 (J/F): 12–14**

BICYCLE TOURISM AND LIBRARY SERVICES

Bicycle Tourists, **2013 (M/J): 22–25**

Bicycle Tourists: Staying Connected at Public Libraries (Boyd & Cramer), **2013 (M/J): 22–25**

BIG IDEAS

PLA News, **2014 (M/A): 3**

Bignoli, Callan

NELLS 2017 Recap ("Perspectives"), **2017 (S/O): 11–13**

BILL AND MELINDA GATES FOUNDATION

Global Access ("President's Message"), **2018 (N/D): 5–6, 2018 (N/D): 15**

Transformation Will Not be Televised, The ("President's Message"), **2017 (M/J): 5**

Understanding Your Library's Public Access Technology Users ("Verso"), **2013 (S/O): 8–9**

BINGE WATCHING

Closing the Books ("Under the Radar"), **2017 (N/D): 7–8**

Bizzle, Ben: *Start a Revolution: Stop Acting Like a Library*, **2014 (N/D): 45**

BLACK LIVES MATTER

Equity of Access ("Best Practices"), **2016 (J/A): 13**

The Power of Story ("Under the Radar"), **2016 (J/A): 9–10**

BLACKMAN, ANDREA

Civil Rights Training at Nashville Public Library, **2016 (N/D): 32–33**

Blind them with Science ("Under the Radar"), **2017 (J/A): 9–10**

Bliss, Amira

Best Practice: Be Ready to Innovate ("Best Practices"), **2017 (N/D): 9–10**

Block, Carson

If Books Are Our Brand ("Verso"), **2012 (J/F): 8–10**

Block, Ronald

Get to Yes, **2015 (J/F): 45–48**

Bloechle, Brent

Engaging Our Customers ("Trending"), **2015 (J/F): 14–16**

BLOGGING

The Cybils Awards ("Passing Notes"), **2012 (N/D): 21**

BLOOMINGTON (IL) PUBLIC LIBRARY

Engaging Patrons with Library Podcasts (Dowling), **2017 (J/A): 28**

Bloomquist, Catherine

Mentoring Gen-X Librarians, **2014 (M/J): 30–34**

BLUE RIDGE CONSORTIUM (VA)

E-Book Consortiums ("Tales"), **2012 (J/F): 14**

BLYBERG, JOHN

Revisiting Open Data Practices ("Wired"), **2014 (M/A): 21**

BOARDS OF DIRECTORS

It's All About the Board ("Fundraising"), **2014 (M/J): 20–21, 2014 (M/J): 44**

Boggs, Erin M.

E-Government on Public Library Websites, **2015 (M/A): 42–51**

BOLTER, J. DAVID

Literature Breaks Out ("Verso"), **2014 (J/F): 9**

BONNER, SCOTT

PLA News, **2014 (N/D): 3, 2015 (J/F): 4**

BOOK AWARDS

The Cybils Awards ("Passing Notes"), **2012 (N/D): 21–23**

BOOKBIKE

Pedal Power ("Verso"), **2014 (J/F): 12–14**

BOOK CLUBS

Libraries Innovate with New Financial Education Programs, **2012 (M/A): 43**

BOOK DISPLAYS

Visual Merchandising (Fiscus), **2017 (N/D): 35–37**

BOOK DRIVES

Jacksonville Public Library: Partnering for Results ("Tales"), **2012 (M/J): 10–11**

Book Expert is In, The, **2015 (M/A): 10**

Book Grows in Topsfield, A ("Perspectives"), **2012 (J/A): 18–19**

BOOKMOBILES

What's in a Name? ("Verso"), **2012 (J/A): 10–11**

BOOK PROGRAMMING

Lit: Sparking Community Connections with Dynamic Book Programming, **2016 (S/O): 26–29**

BOOK REVIEWS

3D Printing: A Practical Guide for Librarians (Gonzalez & Bennett), **2017 (S/O): 38–39**

40+ New Revenue Sources for Libraries and Nonprofits (Rossman), **2017 (M/J): 38**

50+ Library Services (Schull, ed.), **2013 (N/D): 52**

Accidental Data Scientist (Affelt), **2016 (M/J): 44–45**

The Accidental Law Librarian (Aycock), **2014 (M/A): 52**

The Accidental Systems Librarian (Engard & Singer), **2014 (J/A): 45**

Acquisitions: Core Concepts and Practices (Holden), **2017 (N/D): 39–40**

Adults Just Wanna Have Fun (Barbakoff), **2017 (M/A): 39**

After-School Clubs for Kids: Thematic Programming to Encourage Reading (Shaia), **2015 (M/J): 42–43**

ALA Guide to Medical & Health Sciences Reference (Keift and Bennett), **2012 (J/F): 47**

Animal Shenanigans (Reid), **2016 (M/J): 43, 2017 (J/A): 38–39**

Answering Teens' Tough Questions (Eagle), **2013 (S/O): 44**

Assessing Service Quality (Hernon, Altman, & Dugan), **2016 (J/A): 37**

Baby Storytime Magic: Active Early Literacy (MacMillan & Kirker), **2015 (J/F): 51–52**

Back to School (Rose), **2013 (J/F): 53**
Becoming an Embedded Librarian (Reale), **2016 (S/O): 44–45**
Becoming a Powerhouse Librarian (Gray), **2018 (J/F): 31**
Being a Teen Library Services Advocate (Braun), **2013 (M/J): 37**
Better serving Teens through School Library-Public Library Collaborations (Pandora & Hayman), **2014 (S/O): 44–45**
Beyond Book Sales (Dowd), **2014 (N/D): 43–44**
Blogging and RSS (Sauers), **2012 (J/F): 47–48**
Book Repair (Lavender), **2012 (M/A): 47–48**
A Book Sale How-to Guide (Ditzler and Dumas), **2012 (N/D): 49**
Books in Motin (Dietzel-Glair), **2014 (N/D): 43**
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Steps to Employment at the Monrovia Public Library ("Perspectives"), **2012 (M/A): 14–15**

LANCASTER (PA) PUBLIC LIBRARY

Library Lovers' Art Auction, **2012 (S/O): 28–33**

Landau, Herb

Library Lovers' Art Auction, **2012 (S/O): 28–33**

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The Trouble with Troubles ("Trending"), **2018 (M/J): 7**

LANKES, DAVID R.

Planning to Thrive, **2013 (M/J): 28**

Lapides, Sam

Pedal Power ("Verso"), **2014 (J/F): 12–14**

Summer Lunches Program Takes Off ("Verso"), **2012 (J/A): 8–9**

LARRY J. RINGER LIBRARY (TX)

Librarians, Literacy, and Connecting with Preschool-Aged Parents ("Perspectives"), **2016 (J/A): 16–17**

Larsen, Sarah E.

Diversity in Public Libraries, **2017 (M/J): 32–36**

LaRue, James

Authors on Libraries ("Perspectives"), **2015 (M/A): 14–15**

Executive Transitions ("Perspectives"), **2014 (N/D): 14–19**

First Teacher: Reaching Out to the Parents of Preschoolers ("Perspectives"), **2016 (M/A): 12–16**

Getting Things Right ("Perspectives"), **2017 (J/A): 15–20**

Getting Things Right, Part II ("Perspectives"), **2017 (N/D): 11–16**

Human Resources ("Perspectives"), **2016 (N/D): 12–18**

Last One Standing, **2012 (J/F): 28–32**

Literacy and Parents ("Perspectives"), **2016 (J/A): 14–17**

Playing the Exit Card ("Perspectives"), **2018 (M/A): 13–17**

The Public Library as Publisher ("Perspectives"), **2014 (M/A): 12–18**

Public Library Reference Work in 2017 ("Perspectives"), **2017 (M/A): 15–19**

Reconsidering the Master's Degree ("Perspectives"), **2018 (S/O): 11–17**

The Teen Experience in the Library ("Perspectives"), **2015 (J/A): 18–23**

Transforming Libraries through Story ("Perspectives"), **2018 (M/J): 13–18**

Why Build Libraries? ("Perspectives"), **2014 (J/A): 12–17**

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Loving Las Vegas ("Under the Radar"), **2014 (M/J): 48**

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“Claims Returned” and Other Customer Service “Tails” (“President’s Message”), **2015 (J/F): 5–6**

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NEH Grants ALS \$1.5 Million for "Latino Americans" Programming Initiative, **2014 (N/D): 11**

LATINOS AND LITERACY

Engagement, Expertise, and Resources ("Perspectives"), **2013 (J/F): 19–20**

With Literacy for All ("Verso"), **2013 (J/F): 9–10**

Plaza Comunitaria: Literacy Programming @ the Library, **2013 (J/F): 36–38**

Laurelle Lenox, Margaret-Melissa

Participatory Culture in a Candy Shell (“Trending”), **2017 (J/A): 7–8**

LAW AND MENTAL HEALTH

The Trouble with Troubles (“Trending”), **2018 (M/J): 7–8**

LAW ENFORCEMENT PARTNERSHIPS

PLA News, **2016 (N/D): 3–4**

LAWRENCEBURG (IN) PUBLIC LIBRARY

Library Cafés (“Best Practices”), **2017 (J/A): 12–13**

LAWRENCE (Mass.) PUBLIC LIBRARY SYSTEM

The Joy of the Neighborhood Library ("Perspectives"), **2013 (J/A): 13–14**

Lawton, Sarah

Reflections on Gender Oppression and Libraries, **2018 (J/F): 18–21**

LEADERSHIP

Entrepreneurial Leadership in Public Libraries, **2013 (J/A): 28–36**

Everyday Leadership (“Executive Director’s Message”), **2015 (M/J): 7–8**

Learning How to Lead (“Perspectives”), **2017 (S/O): 11–14**

May I Ask You a Question, **2015 (N/D): 34–38**

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Successful Beginnings (“President's Message”), **2018 (J/A): 5–6**

Success Is Entwined with Community (President's Message), **2013 (S/O): 5–6**

LEADERSHIP DEVELOPMENT

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Taking It Up a Level (“Perspectives”), **2016 (N/D): 17–18**

LEADERSHIP DEVELOPMENT TASK FORCE

Leadership Skills More Crucial than Ever ("President's Message"), **2012 (J/A): 7**

PLA Leadership Development Programs Offer Lessons for a Lifetime (Bowman et al),
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Leadership Skills More Crucial than Ever ("President's Message"), **2012 (J/A): 6–7**

LEADERSHIP TRAINING MODEL PLANNING GRANT

It's Been a Blast ("President's Message"), **2013 (M/J): 5**

Leading Change (Kotter)

Innovation in Public Libraries ("President's Message"), **2014 (J/F): 6**

LEAN MANAGEMENT TECHNIQUES

Why Didn't I Think of That? (“Best Practices”), **2016 (J/F): 18–19**

LEAPing into Science at Harford County Public Library ("Tales"), **2012 (M/A): 11–12**

Learning from Librarians and Teens about YA Library Spaces, **2014 (M/J): 24–28**

Learning How to Lead (“Perspectives”), **2017 (S/O): 11–14**

LEARNING OPPORTUNITIES

Why Make?, **2016 (S/O): 21–22**

LEAST RESTRICTIVE ENVIRONMENTS (LRE)

Special Needs, Storytime, Separation, & Accommodation (“Trending”), **2016 (J/F): 9–10**

Leave the Grandstand (“Forward Thinking”), **2016 (J/F): 29–30**

Leaving the Front Lines (“Perspectives”), **2012 (N/D): 10–11**

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Making a Difference: Civic Engagement at the Public Library, **2012 (J/A): 35**

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Global Access (“President’s Message”), **2018 (N/D): 5–6, 2018 (N/D): 15**

LEGAL ADVICE ALTERNATIVES

Choose Your Own Adventure (“Trending”), **2018 (M/A): 7–10**

Le Guin, Ursula K.

Speech in Acceptance of the National Book Foundation Medal (“Perspectives”), **2015 (M/A): 17**

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Knowledge is Power (Hughes), **2016 (J/F): 34–38**

Le May, Emily Grace

The Imitation Game, **2016 (M/J): 34–37**

Lent, Alex

New Library Directors Group (“Perspectives”), **2016 (S/O): 14**

A New Metric for Summarizing a Library’s Fiscal Efficiency (“Perspectives”), **2015 (S/O): 16–17**

Two Takeaways from NELLIS (“Perspectives”), **2017 (S/O): 13–14**

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The Cybils Awards (“Passing Notes”), **2012 (N/D): 21–23**

LEXINGTON (KY) PUBLIC LIBRARY

Engaging Patrons with Library Podcasts (Dowling), **2017 (J/A): 27**

Organizational Capacity and the Public Library (Carrigan), **2015 (M/J): 25–29**

LGBTQ INCLUSION

Equity of Access (“Best Practices”), **2016 (J/A): 13**

Virginia’s Diversity Inclusion Forum (“Perspectives”), **2016 (J/F): 24–25**

LGBTQ SERVICES

Serving All Library Families in a Queer and Genderqueer Way (Nichols), **2016 (J/F): 39–42**

LGBT YOUTH

Gen-Gen and LGBTQ (“Perspectives”), **2015 (J/A): 21–23**

LIBRARIAN EDUCATION

Reconsidering the Master’s Degree (“Perspectives”), **2018 (S/O): 11–17**

Re-Envisioning the MLS: The Future of Librarian Education, **2015 (N/D): 22–33**

Librarian for Life: An Interview with Don Napoli (“Best Practices”), **2015 (J/A): 14–16**

LIBRARIAN IS IN, THE

Engaging Patrons with Library Podcasts (Dowling), **2017 (J/A): 26**

Librarians, Meet Your Motherboard (Meyer), **2018 (M/A): 35–38**

LIBRARIANS IN FICTION & MEDIA

The Cultural Literacy of Librarians ("Under the Radar"), **2013 (J/F): 56**

LIBRARIANS WITH DISABILITIES

Diversity & Disability: Let's Start Talking about It ("Trending"), **2016 (J/F): 15–16**

Libraries, Innovation, and Literacy ("Best Practices"), **2017 (N/D): 9–10**

LIBRARIES 2016 (Pew Research Center)

What Is It That Libraries really Do? ("Forward Thinking"), **2017 (M/A): 22–23**

LIBRARIES AND SOCIETY

The MLS Degree and the Future of the Library Profession ("Perspectives"), **2018 (S/O): 14–15**

Libraries and the Equity Gap ("President's Message"), **2016 (J/F): 5–6**

Libraries are Overdue: Making Your Case for Library Funding ("Perspectives"), **2015 (S/O): 15–17**

LIBRARIES AS PUBLISHERS

Balancing Patron Demand for All Formats, **2012 (J/F): 40**

Last One Standing, **2012 (J/F): 32**

LIBRARIES = EDUCATION

Moving Up to First Class: Libraries = Education ("Trending"), **2015 (J/A): 9–12**

LIBRARIES IN MEDIA

Library of the Mind, Body, Heart, & Soul ("Under the Radar"), **2016 (M/A): 9**

Libraries Innovate with New Financial Education Programs, **2012 (M/A): 36–43**

Libraries Lead Effort to Bridge the Digital Divide ("President's Message"), **2016 (M/A): 5–6**

Libraries Need Diverse Books ("Trending"), **2016 (J/F): 13–14**

LIBRARY ANXIETY

How a New Service Model is Redefining Library Work ("Perspectives"), **2018 (N/D): 13–14**

Library as Scholarly Publisher: An Informal History of the *Bulletin of the New York Public Library* (Kline), **2017 (M/A): 31–35**

LIBRARY ASSOCIATIONS

What Diversity Looks Like on an Ordinary Day ("Perspectives"), **2016 (J/F): 20–25**

LIBRARY BILL OF RIGHTS

Taking a Stand on a Moral Issue: Censorship in the Public Library ("Perspectives"), **2018 (J/A): 12–13**

LIBRARY BOARDS (of Directors)

The Book Stops Here, **2013 (S/O): 36–42**

It's All About the Board ("Fundraising"), **2014 (M/J): 20–21, 2014 (M/J): 44**

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PLA News, **2014 (J/F): 4**

Library Cafés ("Best Practices"), **2017 (J/A): 11–13**

Library Call Centers: Five Unique Examples (Brehm-Heeger et al), **2013 (N/D): 32–36**

LIBRARY CARDS

Magic Carpet Needs a Magic Key ("President's Message"), **2018 (S/O): 5–6**

LIBRARY DIRECTORS

Entrepreneurial Leadership in Public Libraries, **2013 (J/A): 28–36**

New Directors Reflect ("Perspectives"), **2016 (S/O): 12–15**

LIBRARY FREEDOM PROJECT

Tech Trends and Tensions ("Wired Library"), **2015 (J/A): 24–25**

LIBRARY JOURNAL'S DIRECTORS' SUMMIT 2013

Innovation in Public Libraries ("President's Message"), **2014 (J/F): 5–6**

Library Lovers' Art Auction, **2012 (S/O): 28–33**

LIBRARY MARKET VALUE

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LIBRARY METRICS

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Rules for Reflectors ("Wired"), **2013 (N/D): 23**

In Search of Better Metrics ("Wired"), **2013 (M/A): 22–23, 2013 (M/A): 26**

Library of the Mind, Body, Heart, & Soul ("Under the Radar"), **2016 (M/A): 9**

LIBRARYREADS PROGRAM

Building Local Participation by Going National ("Wired"), **2013 (S/O): 18**

LIBRARY RENEWAL

Developing an E-Book Strategy ("Wired"), **2012 (J/F): 23–24**

LIBRARY SERVICES AND TECHNOLOGY ACT (LSTA)

Failing to Read Well, **2013 (J/F): 43**

Information at Their Fingertips, **2013 (S/O): 31**

Library Services for the "New Normal" of Military Families (Taft & Olney), **2014 (N/D): 28–33**

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Survey Says ("Tales"), **2013 (S/O): 10–12**

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Balancing Patron Demand for All Formats, **2012 (J/F): 40**

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Life after Librarianship--Almost ("Perspectives"), **2012 (N/D): 13–14**

LIFELONG LEARNING

Indiana Library Creates Lifelong Learners through Community Partnership ("Perspectives"), **2018 (M/J): 13–15**

Lifetime Arts: Delivering Arts Education Programs for Today's Older Adults (McDonough), **2013 (M/J): 29–31, 2013 (M/J): 35**

LINCOLN CITY (Neb.) LIBRARIES

The Right Work (President's Message), **2013 (N/D): 6**

Link, Jessica

Give Staff a Break this Summer, **2016 (M/A): 31–35**

Listeners' Advisory ("Passing Notes"), **2012 (S/O): 26–27**

LITERACY PROGRAMMING

Adult Literacy Approaches in Public Libraries ("Perspectives"), **2013 (J/F): 18–22**

Babies in the Library, **2014 (J/F): 44–47**

Early Literacy Outreach for Teen Parents, **2015 (J/A): 25**

Failing to Read Well, **2013 (J/F):** 40–44
Family Literacy on the Inside, **2013 (J/F):** 30–35
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PLA Launches DigitalLearn.org (“Verso”), **2013 (J/F):** 11–12
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Lit: Sparking Community Connections with Dynamic Book Programming (Edwards,
Unger, & Robinson), **2016 (S/O):** 26–29
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Democratizing Local History Collecting (“Wired Library”), **21, 2018 (S/O): 18–19**
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My Time as an Interim Director (“Perspectives”), **2014 (N/D):** 17–19
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Lonely at the Top: Is Professional Isolation Suffocating our Library Directors? (“Trending”), **2018 (S/O):** 7

LONG BRANCH (N.J.) PUBLIC LIBRARY

The New Jersey Library Response to the Recession (“Perspectives”), **2012 (M/A):** 18

LONG TERM STRATEGIES

Fundraising for the Future (“Best Practices”), **2017 (M/A):** 12–13

Lonial, Amita

Towards a Framework for Digital Justice in Public Libraries (“Wired Library”), **2018 (J/F):** 13–15

Look at Public Library Management Outsourcing, A, **2012 (M/J):** 42–47

Looking at the Future of Libraries (“Wired ”), **2014 (N/D):** 20–21

Looking Beyond Our Borders (“Forward Thinking”), **2016 (J/A):** 22–23

Looking Forward to a Productive Year Ahead (“President’s Message”), **2014 (J/A):** 5–6

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Project Outcome Results in Action, **2017 (N/D):** 22–28

Supporting Strategic Planning with Project and Data Management, **2017 (M/A):** 36–37, **2017 (M/A):** 40

Lord, Linda H.

How Maine Libraries are Helping Job Seekers (“Perspectives”), **2012 (M/A):** 20–21

LOS ANGELES (CA) PUBLIC LIBRARY

Engaging Patrons with Library Podcasts (Dowling), **2017 (J/A):** 28

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Regional History (“Perspectives”), **2014 (M/A):** 14

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Babies in the Library, **2014 (J/F):** 44–47

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Reading Confidence with Tail Waggin’ Tutors, **2017 (S/O):** 31–34

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- Community Connection ("Executive Director's Message"), **2015 (S/O):** 8–9
- The Diversity Spectrum ("Executive Director's Message"), **2016 (J/F):** 7–8
- Everyday Leadership ("Executive Director's Message"), **2015 (M/J):** 7–8
- Keeping Libraries Relevant ("Executive Director's Message"), **2015 (M/A):** 7–8
- Language Matters ("Executive Director's Message"), **2015 (N/D):** 7–8
- A Little More Conversation ("Executive Director's Message"), **2016 (M/J):** 7–8
- PLA Wants to Know You Better ("Executive Director's Message"), **2015 (J/F):** 7–8
- Timing is Everything ("Executive Director's Message"), **2015 (J/A):** 7–8

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- A Jaded Read ("Perspectives"), **2017 (M/J):** 16–17

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- Bubbling Up: The Library on the Rise ("Perspectives"), **2014 (J/A):** 15–17

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- Bicycle Tourists, **2013 (M/J):** 24

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- Maximizing Return on Investment ("Best Practices"), **2015 (J/F):** 21–22

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- What CPLA Means to Me ("Perspectives"), **2013 (M/A):** 16

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- Magic Carpet Needs a Magic Key ("President's Message"), **2018 (S/O):** 5–6

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- Literacy Collaborations ("Tales"), **2013 (J/F):** 17

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- Maine Reading ("Under the Radar"), **2014 (S/O):** 48

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- How Maine Libraries are Helping Job Seekers ("Perspectives"), **2012 (M/A):** 20–21

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- Maintenance, the Unsung Department that Keeps the Library Humming ("Perspectives"), **2013 (J/A):** 11–12

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- Bubbling Up: The Library on the Rise ("Perspectives"), **2014 (J/A):** 15–17

- Innovation Expo, **2014 (N/D):** 38–42

- Let's Get Together ("Wired"), **2012 (S/O):** 21–22

- PLA News, **2012 (N/D):** 3

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- A Fabulous Laboratory, **2012 (J/A):** 30–33

- Journey to a Makerspace ("Wired Library"), **2018 (J/A):** 14–15

- Makerspaces in the Library ("Perspectives"), **2014 (M/A):** 16–18

- Power of Play, The ("Best Practices"), **2016 (S/O):** 11

- Reimagining the Teen Experience ("Perspectives"), **2015 (N/D):** 17

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Managing Library Millennials (Bronson), **2017 (M/J): 24–26**

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Many Hands Make for Better Work (Morris), **2018 (M/J): 24–26**

MAPLE GROVE LIBRARY (MN)
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Martin, Pamela
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From Crisis to Collaboration, **2014 (J/F): 32–35**

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ALA Grants, Awards, and Fellowships ("Bringing in the Money"), **2012 (M/J): 24**

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Maximizing Return on Investment ("Best Practices"), **2015 (J/F): 20–22**

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Google Books: Far More than Just Books, **2015 (S/O): 23–26**

Mays, Cammy E.

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Authors Bounce Back (Dowling), **2017 (J/F): 17–18**

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McCammond-Watts, Heather

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McCauley, Maria Taesil

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McConnell, Jill

Mini-Golf is on Par for Teens ("Perspectives"), **2015 (N/D): 14–15**

McConnell, Laura

Filling in the Gaps ("Perspectives"), **2018 (M/J): 15–16**

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Lifetime Arts: Delivering Arts Education Programs for Today's Older Adults, **2013 (M/J): 29–31, 2013 (M/J): 35**

McKinnon, Ann

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What's Next? Getting Programming Right ("Perspectives"), **2017 (J/A): 18–19**

McNeil, Julie P.

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McNeill, Dale

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Measuring the Impact of Public Libraries ("President's Message"), **2016 (S/O): 5–6**

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Medfield Reads, Converses, Creates, and Comes Together ("Perspectives"), **2012 (S/O): 18–19**

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Generation Access ("Verso"), **2013 (N/D): 10–12**

The Revolution Will be Musicalized ("Under the Radar"), **2016 (N/D): 7–8**

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MEDIAVILLA, CINDY: *Creating & Managing the Full-Service Homework Center By the Book*, **2018 (J/A): 30–32**

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Meeting the Needs of Diverse Communities, **2012 (S/O): 34–35**

Meise, Michael

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